## PSAP Name: EMERY COUNTY

Minimum Bandards       Consistent at International Bandards       DBAP Comments International Bandards       DBAP Comments Internatinternational Bandards<						1
Image:		Minimum Standards	Compliant at	If Y, how many	PSAP Comments	UCA's Comments and Suggestions for Improvement
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Image: Section of the sectio				in 2022		
ID: 10: 10: 41 and 10: 41 a			<u>Y/N</u>			
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integrate registers of units with an integrate it is service if is the second protocol is and the second p		their PSAP, utilizing an agreement with another PSAP within			cons in necoco.	
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No. 2014						
IND Control       Contro       Control       Control	#2	For each medical call processed, the PSAP shall utilize	Y	12		N/A
If the product yours of the dual to take by provided if the product of the dual to take by the take by		EMD caller interrogation protocols that contain, at a			our medical protocols."	
III Process       IIII Process       III Process		a) The specific pieces of information that must be gathered				
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IPPE And departing the promiting and the entrometry without and the promiting the promiting of the promiting the promiting of		designed to address caller or patient/victim safety and/or to				
Interaction of a neural network of a length		preserve evidence, and c) PSAPs should dispatch high-priority medical, fire and law				
Bits       Test Advancement of extension Code by Assessment of Code by Assessment of Code by Assessment and Code by Assessment of Code by Assessment and Code by Assessment Assessment and Code by Assessment A		enforcement calls as soon as location and call-type are				
adoption protocols       V       12       Margement data, the second sec	#3	verified. The PSAP shall implement and maintain a Quality Assurance	Y	12	"We have a QA program	N/A
Image: Section for the section of the secti					through PowerPhone."	
Output       Note:       Yes       Ye		and provides feedback to the associated telecommunicator.				
Note No. 1 (1) 2 (1						
Interpretation       Description       Part of the second seco						
Biologeneral SEL Cal Data Selection Municipal Income       Description       Education       Education         ST       Market Note:       Note:       NA         ST       Market Note:       Name       NA         ST       Market Note:       Name       NA         ST       Market Note:       NA       Name       NA         ST       Market Note:       Name       Name       Name         ST       Market Note:       Na	#4	The PSAP shall not allow a telecommunicator to	Y	12	"Any person that is to	N/A
Orthold   Note:   NA     Image: Provide and the set of the		take/process a 911 call alone unless the telecommunicator			dispatch is EMD certified via	
Biological actions: A stabiling program that contains the CARA STREET AND ACTIONS AND ACTIONS AND ACTIONS AND ACTIONS AND ACTIONS AND ACTIONS A		Certified.				
Money       None       NA         If A Perform Comparison and an induced and	#5		Y	12	None	N/A
enderstands blied under het 2015 regulations       Y       12       Note:       N/A         Image: State Stat		following elements:				
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Interference       Non-       N/A         IMA       Image:						
PAAs are allowed to except non-citizen telecommunication who were hind give to 4,0,120 who obtain the bar of the eff.       PAAs are allowed to except non-citizen telecommunication who have hind give to 4,0,120 who obtain the bar of the eff.         46       Re-RAPs half not telecommunication were hind give to 4,0,120 who obtain the effect of the eff.       Y       12       None       N/A         47       Re-RAPs half not telecommunication were hind give to 4,0,0,120 who obtain were hind give to 4,0,0,00 who obtained the proceed Walf of all 121 clin and regist the RAP half be encoded to the call hind in the RAP half be encoded to the rank make thalf half half half half half half half		Safety Telecommunicators as set forth in the APCO ANS				
who were hird give to Ayr, 2013 who obtain cutification through mother such as APC OF MARA.     8   In FAD Abal for interaction, manipulate 311 cli cutors or other data. Explosing lively, but are using interaction of the state of the lively of the state of the lively of manipulating (CT) services to include D-digit plane manipulating (CT) services to include D-digit plane manipul		3.103.2.2015 or the NENA Minimum Training Standards.				
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Image: Second (DMI) of all Still cash arring at the PSAP shall of the second		911 calls/texts by PSAP or other governmental employees				
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approx (1958) of calls arring at the FAA* hall be answerd with text of the "FAA* Answer Time" rport available through LCalls To Engrand Consultation and Willie Text and provide the The TAA* Answer Time * 100 and the text and provide transfer of a \$11 call hash to occur. The Parpose of answer Time * 15xecod* and "x answer Time * 20 ascod* under the "Overal Percentage" will be und answer Time * 15xecod* and "x answer Time * 20 ascod* under the "Overal Percentage" will be und point time * 15xecod* and "x answer Time * 20 ascod* under the "Overal Percentage" will be und apprint on tight of the SAA* hall follow       Y       12       None       N/A         80       ff the transfer of a \$11 call hast to occur. The PSA hall follow up plant on tight of the SAA*       Y       12       None       N/A         81       ff the SAA* Answer Time * 20 ascod* under the role on the text of the Instead of the commendation.       Y       12       None       N/A         82       The PSAF shall materia as concervice the start of the NAA* Answer Time * 20 association of the SAA* shall follow the role on the Instead of the start of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the role on the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Instead of the Instead of the Instead of the role on the Inste	#7		Y	12	None	N/A
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ESTS for purposes of complexes with this minimum standard, the following criter's solute bus used with generating the report. Select Range - Last Yee Junary- December, Yee - 110 Cali.   Image: California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 110 California - 1100 California - 110 California - 110 California - 110 Calif		within twenty (20) seconds. This standard will be measured				
exercing the report. Setter Name - Last Yeer (January- December), Pays - 911 Calls.       Name       N/A         60       fit fitsers - Exclude Abandoned, Agency Alfaltation - Decland accept of a 911 Call Nation Occur, the PSAP shall follow       Y       12       None       N/A         60       if the transfer of a 911 Call Nation Occur, the PSAP shall follow the RVRA Call Answer Users - 20 (Links and Section Call Call Call Call Call Call Call Cal						
Bestmelry, Pariod Group Year, Call Type - 911 Call; Abandoned First - Scuke Abandoned Agency Affiliation- Default except unselect transing. For the purposes of compliance with this stunder, the bost howing the "y answer time < 1 Second" and "s mave time < 20 second" under the "OveraP Revenues and "s mave time < 20 second" under the "OveraP Revenues and "s mave time < 20 second" under the "OveraP Revenues and "s mave time < 20 second" under the "OveraP Revenues and "s mave time < 20 second" under the "OveraP Revenues and the "State of "State "State of the "State of the "State of "State of the "State of		standard, the following criteria should be used when				
Betall texcept unselect training. For the purposes of complicative with its stand, with one schewing the "% answer time < 10 second" under the "Overall Percentify" will be und.		December); Period Group- Year; Call Type - 911 Calls;				
complance with this standad, the box showing the "% answer time < 20						
iseconds <sup>1</sup> under the "Overall Percentage" will be used.   Y   12   None   N/A     if the transfer of a 911 call has to occur, the PSAP shall follow the NENA Call Answering Sandard/Model Recommendation.   Y   12   None   N/A     if the PSAP shall maintain a comprehensive realiency and back- up plate notify this may include, but a not limited to, major equipment future, facity suscess narraid or man-made distance and why othe PSAP.   Y   12   None   N/A     Image: The PSAP shall acquire that not this not include, but a not limited to, major equipment future, facity suscess narraid or man-made distance and why othe PSAP.   Y   12   None   N/A     Image: The PSAP shauld acquire that not back- up reformance columns of the text calls.   Y   12   None   N/A     Image: The PSAP should acquire that not back to possible that dard operating proceedures for honding the text calls.   Y   12   None   N/A     Image: The PSAP should acquire that the text calls.   Y   12   None   N/A     Image: The PSAP should acquire the text calls.   Y   12   None   N/A     Image: The that the text calls of the text calls.   Y   12   None   N/A     Image: The that the text calls of the text calls.   Y   12   None   N/A     Image: The that that the text calls of the text calls.   Y   12   None   N/A  <		compliance with this standard, the box showing the "%				
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In the NENA Call Answering Standard/Model Recommendation.   Image Net No. Call Answering Standard/Model Recommendation.   Image Net No. Call Answering Standard/Model Recommendation.     Image Net No. Call Answering Standard/Model Recommendation.   Image Net No. Call Answering Standard/Model Recommendation.   Image Net No. Call Answering Standard/Model Recommendation.     Image Net No. Call Answering Standard/Model Recommendation.   Image Net No. Call Answering Standard/Model Recommendation.   Image Net No. Call Answering Standard/Model Recommendation.     Image Net No. Call Answering Standard Answering Standard Answering Standard Answering Standard Answering Standard Answering Texture 10: Chonic Stress V   Image Net No. Call Answering Standard Standard Answering Standard Standard Answering Standard Standard Answering Standard Answering Standard Answering Standard Standard Answering Standard Standard Answering Standard Answering Standard Answering Standard Answering Standard Standard Answering Standard Answering Standard Answering Standard Answering Standard Answerin						
Inter NRNA Call Answering Standard/Model Recommendation.   Y   12   None   N/A     19   The FSAP: shall maintain a comprehensive realiency and back- up plat on may dirup 491 starts (to it is not limited to, major equipment full-stare, fairly issues, traular or man-ade distates or any other event that reduces or eliminates the performance ability of the FSAP.   12   None   N/A     11   The FSAP should actop treat-to-911 and adopt standard operating procedures for handing the text calls.   Y   12   None   N/A     12   The FSAP should actop treat-to-911 and adopt standard operating procedures for handing the text calls.   Y   12   None   N/A     13   The FSAP should actopt in Acute Trummatic & Chronic Stress unagement Standard, which may include the Utah Citical management Standard, Wich may include the Utah Citical magement standard or all elements of the Comprehensive Stress Management Programs ("CSMP"). Such tasks would include procure (SMP information includient there shares and call elements of the Comprehensive Stress Management, local mental health trauma therapists, and other elements of the CSMP.   Y   12   None   N/A     14   The FSAP should have up-to-dste Policies and Procedures includient there could science in Could meth Mix49.5-1- includient there are and procedures found in Havis 5-1- includient there are and procedures found in Havis 5-2- in coulding there could be compared counters found in Havis 5-3-1 includient there are an or (PAP Operation Standards   Y   12   None   N/A     14   The FSAP should have up-to-dste Policies a	#8		Y	12	None	N/A
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community, this may include, but is not limited to, major equipment failures, facility science, statular or man-made disaters or any other event that reduces or eliminates the performance ability of the PSAP.     IBEST Practices     IT     The PSAP should adopt a Acute Traumatic & Chronic Stress Management Standard, which may include the Utah Critical incident Stress Management Forgams ("SCMP").     IT     The PSAP should adopt a Acute Traumatic & Chronic Stress Management Standard, which may include the Utah Critical incident Stress Management Forgams ("SCMP").     Subt Call Stress Management Programs ("SCMP").     Such tasks would include procurs and facilitating access to relate services including Peer Support, Critical incident Stress Management, Iocal mental health trauma therapits, and other elements of the CSMP.     IT     The PSAP should have up-to-date Palcies and Procedures including theopolicies and procedures found in NRAYs 9-1-1.     IC     The PSAP should have up-to-date Palcies and Procedures including theopolicies and procedures found in NRAYs 9-1-1.     IC     The PSAP should have up-to-date Palcies and Procedures including theopolicies and procedures found in NRAYs 9-1-1.     IC     The PSAP should have up-to-date Palcies and Procedures including theopolicies and procedures found in NRAYs 9-12     None     M/A     The PSAP should have up-to-date Palcies and Procedures including theopolicies and procedures found in Namager Certification Program ("CMCP"), NENA Energency Number Professional ("EMP"), APCO Regresered Able-Safety Leader ("RP") 7 and that mana	#9		Y	12	None	N/A
equipment failures, faility issues, natural or man-made distances only other event that reduces or eliminates the performance ability of the PSAP.     Image: Set		community; this may include, but is not limited to, major				
performance ability of the PSAP.   Image: Set Practices   Image: Set Practices     II   The PSAP should adopt an Acute Traumatic & Chronic Stress Management Standard, which may include the Uth Critical Incident Stress Management Examposition of the Comprehensive Stress Management Programs ("CSMP").   Y   12   None   N/A     III   The PSAP should adopt an Acute Traumatic & Chronic Stress Management Standard, which may include the Uth Critical Incident Stress Management Examposition of the Comprehensive Stress Management Programs ("CSMP").   Y   12   None   N/A     IIII   The PSAP should have up-to-date Dicles and Procedures including those policies and procedures found in NENX's 9-1- 1. Center Operations Standards DSAP Operations SOPs Cented at Hits://www.nem.org/gea/OperationsIndardd   Y   12   None   N/A     IIII   The PSAP should have up-to-date Dicleis and Procedures including those policies and procedures found in NENX's 9-1- 1. Center Operations Standards DSAP Operations SOPs Cented at Hits://www.nem.org/gea/OperationsIndardd   Y   12   None   N/A     IIII   The PSAP should have up-to-date Dicleis and Procedures including those policies and procedures found in NENX's 9-1- 1. Center Operations Standards DSAP Operations SoPs Cented at Hits://www.nem.org/gea/OperationsIndardd   Y   12   None   N/A     IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		equipment failures, facility issues, natural or man-made				
1   The FSAP should adopt an Actue Traumatic & Chronic Stress operating procedures for handling the text calls.   Y   12   None   N/A     2   The FSAP should adopt an Actue Traumatic & Chronic Stress Management Standard, which may include the Utah Critical Incident Stress Management Factor and a letements of the Comprehensive Stress Management Programs ("CSMP").   Y   12   None   N/A     3   The FSAP should adopt an Actue Traumatic & Chronic Stress Incident Stress Management Frograms ("CSMP").   Y   12   None   N/A     43   The FSAP should have up-to-date Policies and Procedures including theopolicies and procedures found in NRN's 9-1- 1 Center Operations Stradards FSAP Operations SOPs Vaccated at http://www.neuro.org/age/Operations Advanced certifications: NetA Center Manager Certification Program ("CMCP"), NetA Emergency Number Professional (TEMP"), APCO Registered buble: Safety Executive ("CPF"), and tht manager/Vaperitors athal properties that be provided funds by the PSAP to support membership in dustry associations and ongoing training and education appropriate for their position and responsibilitie.   Y   12   Yur IT department is notified if there are any						
IT   The PSAP should accept text-to 311 and adopt standard operating procedures for handing the text calls.   Y   12   None   N/A     IT   The PSAP should adopt an Acute Traumatic & Chronic Stress Management Standard, which may include the Utah Critical Incident Stress Management Text and a Acute Traumatic & Chronic Stress Management Standard, which may include the Utah Critical Incident Stress Management Programs ("CSMP").   Y   12   None   N/A     Such tasks would include process and facilitating access to relate services incluing Peer Support, Critical Incident Stress Management, local metal health trauma there policies and procedures found in NRN 5 9-1- 1. Center Operations Standards PSAP Operations SOPs Occetted at http://www.nea.org/age/OperationsIndards   Y   12   None   N/A     If   The PSAP should have up-to-date Policies and Procedures including theory policy and procedures found in NRN 5 9-1- 1. Center Operations Standards PSAP Operations SOPs Occetted at http://www.nea.org/age/OperationsIndards   Y   12   None   N/A     If   The PSAP should be managed /upervised by an individual possessing one or more of the following advanced certifications. IRVA Center Management ("EMP"), ACCO Register Abubic Safety Executive ("CPP"), and that manager/Supervisor Shall Bergements of the PSAP should heave supportions and ongoing training and education appropriate for their position and responsibilitie.   Y   12   None   N/A		Post Practicos				
operating procedures for handling the text calls.     Imageneer calls and with the main include the text calls.       92     The FSAP should adapt an Acute Traumatic & Chronic Stress     Y       12     None     N/A       Management Standard, with the main include the text Christol includent Stress Management Team. Any adopted standard should call for local staff to assume tark responsibility for implementation and evaluation of all elements of the Comprehence's tress including Peer Support, Critical includent Stress Management. Coll ament a bandlin trauma therapists, and other elements of the CSMP.     Y     12     None     N/A       83     The FSAP should have up-to-date Policies and Procedures including those policies and procedures found in NENK's 9-1- 1. Genet Operations Standards PSAP Operations Standards     Y     12     None     N/A       84     The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NENK's 9-1- 1. Genet Operations Standards PSAP Operations Standards     Y     12     None     N/A       84     The PSAP should be managed/supervised by an individual certifications: NENA Center Manager Certification Program ("CMCP"), NENA Emergency Number Professional (TEMP"), APCO Registered value: Safety Executive ("CPP"); and that manager/supervisor shall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for ther position and responsibilities.     Y     12     "Our IT department is notified if there are any     N/A	#1		Y	12	None	N/A
Management Standard, which may include the Utah Critical Incident Stress Management Team. Any adopted standard should call for local staff to assume task responsibility for implementation and evaluation of all elements of the Comprehensive Stress Management Programs ("CSMP"). Such tasks would include procurses and facilitating access to related services including Peer Support, Critical Incident Stress Management, local mental health trauma therapists, and other elements of the CSMP.     13   The PSAP should have up-to-date Policies and Procedures including theop policies and procedures (source and the staff).   Y     12   None   N/A     14   The PSAP should have up-to-date Policies and Procedures including theory policy and procedures (source and in NBN's 9-1- 1 Center Operations Standards PSAP Depretions SOPs located at this://www.nea.org/apac/DepretionsIndards   Y     14   The PSAP should be managed/supervised by an individual possessing one or more of the following advanced certifications: IRENA Center Manager Certification Program ("CMCP"), NENA Energency Number Professional (TEMP"), APCOR Registered buble: Safety Executive ("CPF"), and that manager/supervisor hall be provided funds by the PSAP to support membership in dustry associations and dragsing training and education appropriate for their position and responsibilities.   Y   12   None   N/A     65   The PSAP should report to AGR Ceach error ti identifies in the routing 9511 calls within 14 celendar days.   Y   12   "Our IT department is notified if there are any	1				-	
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should call for local staft to assume task responsibility for implementation and evaluation of all elements of the Comprehensive Stress Management Programs ("CSMP"). Such tasks would include procurses and facilitating access to related services including Peer Support, Critical Incident Stress Management, local mental health trauma therapists, and other elements of the CSMP.   Y     13   The PSAP should have up-to-date Policies and Procedures Incident Stress Management, local mental health trauma therapists, and other elements of the CSMP.   Y     14   The PSAP should have up-to-date Policies and Procedures Inciding theopolities and procedures found in NBN's 9-1- 1 Center Operations Standards PSAP Depretations SOPs Vaccated at Miter Journey (Tagel/Operations Randard Passessing one or more of the following advanced certifications: IRENA Center Manager Certification Program ("CMCP"), NENA Energency Number Professional (TEMP"), APCO Registered Vable Safety Leader (TBP UT) and APCO Certified Public-Safety Executive ("CPE"), and Hat manager/Supervisor hall be provided funds by the PSAP to support membership in Industry associations and ongoing training and education appropriate for their position and responsibilitie.   Y   12   None   N/A     65   The PSAP should report to AGRC each error ti identifies in the routing 911 calls within 14 celendar days.   Y   12   "Our IT department is notified if there are any   N/A		Management Standard, which may include the Utah Critical				
Comprehensive Stress Management Programs ("CSMP").       Such tasks woold include procurses and facilitating access to refated services incluing Peers Juport, Critical Incident Stress Management, Iocal mental health trauma therapists, and other elements of the CSMP.       83     The PSAP should have up-to-date Policies and Procedures incluing the policy of the pol		should call for local staff to assume task responsibility for				
Skit tasks would include procuring CSM Funding, identifying access to related services including Peer Support, Ortical includent Stress Management, Load mental health trauma therapists, and other elements of the CSMP.     Y     12     None     N/A       F3     The PSAP should have up-to-date Policies and Procedures: including those policies and procedures found in NENA's 9-1. 1 Center Operations Standards PSAP Operations Standards     Y     12     None     N/A       F4     The PSAP should be managed/supervised by an individual possessing one or more of the following advanced certifications: REVA Center Manager Certification Program ("CMCP"), NENA Emergency Number Professional (TSP"), APCO Registerior shale for Net PSAP Deparations and negoing training and education appropriate for them position and responsibilities.     Y     12     None     N/A       65     The PSAP should report to AGRC each error it identifies in the routing 911 calls within 14 calendar days.     Y     12     Y     N/A		Implementation and evaluation of all elements of the Comprehensive Stress Management Programs ("CSMP").				
access to related services including Peer support, Critical Incident Stress Management, Local mental health trauma therapists, and other elements of the CSMP.     None     N/A       #3     The PSAP should have up-to date Policies and Procedures Inciding those policies and procedures found in NRN's 91-1 Center Operations Standards PSAP Operations Standards     Y     12     None     N/A       #4     The PSAP should be managed/supervised by an individual possessing one or more of the following advanced certifications: NRNA Gener Manager Certification Program ("CMCP"), NRNA Emergency Number Professional ("EMP"), APCO Registerior Shale date ("WP") on APCO Certified Public-Safety Executive ("CPP"); and that manager/supervisors hall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.     Y     12     "Our IT department is notified if there are any     N/A		Such tasks would include procuring CSMP funding,				
Imposition   The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NRAY 51-1 1. Center Operations Standards RSAP Operations SD9- located at https://www.nena.org/page/OperationsStandards   Y   12   None   N/A     #4   The PSAP should be managed/supervised by an individual control actions. NRAK Gener Manager Centification Program (COCMCP), NRAK Energency Number Professional (TRMP), APCO Registerior Jubic-Safety Leader (TWP) or APCO Centified Public-Safety Leader (TWP) or APCO Centified Public-Safety Leader (TWP) in APCO Support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.   Y   12   None   N/A     #5   The PSAP should report to AGRC each error it identifies in the routing of 911 calls with in Laclendar days.   Y   12   "Our IT department is notified if there are any   N/A		access to related services including Peer Support, Critical				
Image: Standards Park and Procedures   Y     12   None     14   The PSAP should have up-to-date Policies and Procedures   Y     12   None     12   None     14   The PSAP should be managed/supervised by an individual possessing one or more of the following advanced certifications: NENA Certer Manager Certification Program ("CMCP"), NENA Energency Number Professional ("ENP"), APCO Registered bublic-Safety Executive ("CPE"); and that manager/supervisor Shall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.   Y   12   None   N/A     15   The PSAP should report to AGRC each error ti dentifies in the routing of 11 calls within 14 celendar days.   Y   12   N/A						
Including those policies and procedures found in NBN4 5 9-1 1 Center Operations Standards NSP Operations S05 <sup>a</sup> located at https://www.nena.org/page/OperationsStandards   None   N/A     #4   The SAX should be managed/upervised by an individual possessing one or more of the following advanced certifications: NENA Center Manager Certification frogram ("CMCP"), Nex Theraperory. Number Fordsmond ("ENP"), APCO Registered Public-Safety Leader ("PCP"); and that manage?/supervisor shall be provided lunds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.   Y   12   "Our IT department is notified if there are any   N/A		and a series commented of the Calvin.				
Including those policies and procedures found in NBN4 5 9-1 1 Center Operations Standards NSP Operations S05 <sup>a</sup> located at https://www.nena.org/page/OperationsStandards   None   N/A     #4   The SAX should be managed/upervised by an individual possessing one or more of the following advanced certifications: NENA Center Manager Certification frogram ("CMCP"), Nex Theraperory. Number Fordsmond ("ENP"), APCO Registered Public-Safety Leader ("PCP"); and that manage?/supervisor shall be provided lunds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.   Y   12   "Our IT department is notified if there are any   N/A	#3	The PSAP should have up-to-date Policies and Procedures	Y	12	None	N/A
Iocated at https://www.nena.org/page/OperationsStandards       Y         14       The PSAP should be managed/upervised by an individual possessing one or more of the following advanced centifications: NEMA Center Manager Centification frogram ("CMCP"), NeX Energency: Number Fordsstand", CENP"), APCO Registered Public-Safety Leader ("PCP"), and that manage?/worked lunds by the PSAP to support membership industry associations and ongoing training and education appropriate for their position and responsibilities.       Y       12       None       N/A         45       The PSAP should report to AGRC each error it identifies in the routing of 911 calls. within 14 celendar days.       Y       12       "Our IT department is notified if there are any       N/A		including those policies and procedures found in NENA's 9-1-				
The PSAP should be managed/supervised by an individual Y   The PSAP should be managed/supervised by an individual Y   possessing one or more of the following advanced   certifications: IRENA Center Manager Certification Program   ("CKCP"), NENA Energency Number Professional ("ENP"),   APCO Registered bublic-Safety Executive ("CPE"); and that   manager/supervisor shall be provided funds by the PSAP to   support membership in industry associations and ongoing   training and education appropriate for their position and   responsibilities.   The PSAP should report to AGRC each error ti dentifies in   Y       12       "Our IT department is       notified if there are any						
possessing one or more of the following advanced certifications: NENA Center Manager Certification Program ("CMCP"), NRA Intergerory, Number Professional ("ENP"), APCO Registered Public Safety Leader ("RP") or APCO certified Public Safety Security associations and ongoing training and education appropriate for their position and responsibilities.   NI     15   The PSAP should report to AGRC each error it identifies in the routing of 911 calls within 14 calendar days.   Y   12	**		Y	12	Nono	N/A
icentifications: NENA Center Manager Certification Program     ("CMCP"), Nex Nemegroen, Vumber Professional ("KIP"), APCD Registered Public-Safety Leader ("RPL") or APCO Certified Public-Safety Leader ("RPL") or APCO Certified Public-Safety Security associations and ongoing training and education appropriate for their position and responsibilities.     #5   The PSAP should report to AGRC each error it identifies in the routing of 911 calls within 14 calendar days.	#4	possessing one or more of the following advanced	Y	12	None	1975
APCO Registered Public-Safety Leader ("RPL") or APCO     Certified Public-Safety Security ("CPC)"; and that     manager/supervisor shall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.     #5   The PSAP should report to ARC each error it identifies in the routing of 911 calls within 14 calendar days.     N/A   notified if there are any		certifications: NENA Center Manager Certification Program				
Gertified Public Safety Executive ("CPE"): and that manager/supervisor shall be provided funds by the PSA Pto support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.     Position and responsibilities.       #5     The PSAP should report to AGRC each error ti dentifies in the routing of 911 calls within 14 calendar days.     Y     12     "Our IT department is notified if there are any		APCO Registered Public-Safety Leader ("RPL") or APCO				
support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.       ************************************		Certified Public-Safety Executive ("CPE"); and that				
responsibilities.   #5   The PSAP should report to AGRC each error it identifies in the routing of 911 calls within 14 calendar days.   Y   12   "Our IT department is notified if there are any		support membership in industry associations and ongoing				
#5       The PSAP should report to AGRC each error it identifies in the routing of 911 calls within 14 calendar days.       Y       12       YOUr IT department is notified if there are any						
the routing of 911 calls within 14 calendar days. notified if there are any					10 JF 1	
	#5		Y	12		N/A
problem within 14 days."					errors and correct the	
prometin within 14 datys.	L				12: 30:000 within 14 0dys.	·