



UTAH COMMUNICATIONS AUTHORITY

KEEPING PUBLIC SAFETY CONNECTED

2023 Interoperability Division Update –Michael Veenendaal 11/07/2023





01

MISSION



02

OUR TEAM



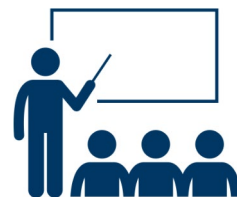
03

GOALS



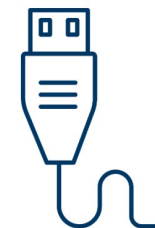
04

TRAINING



05

RESPONSIBILITIES



ABOUT US

Mission

To promote effective interoperable communications, the Utah Communications Authority Interoperability Division will partner with local, tribal, state and federal public safety entities to develop communication resources, policies, procedures, training opportunities, and exercises for Utah's first responders.

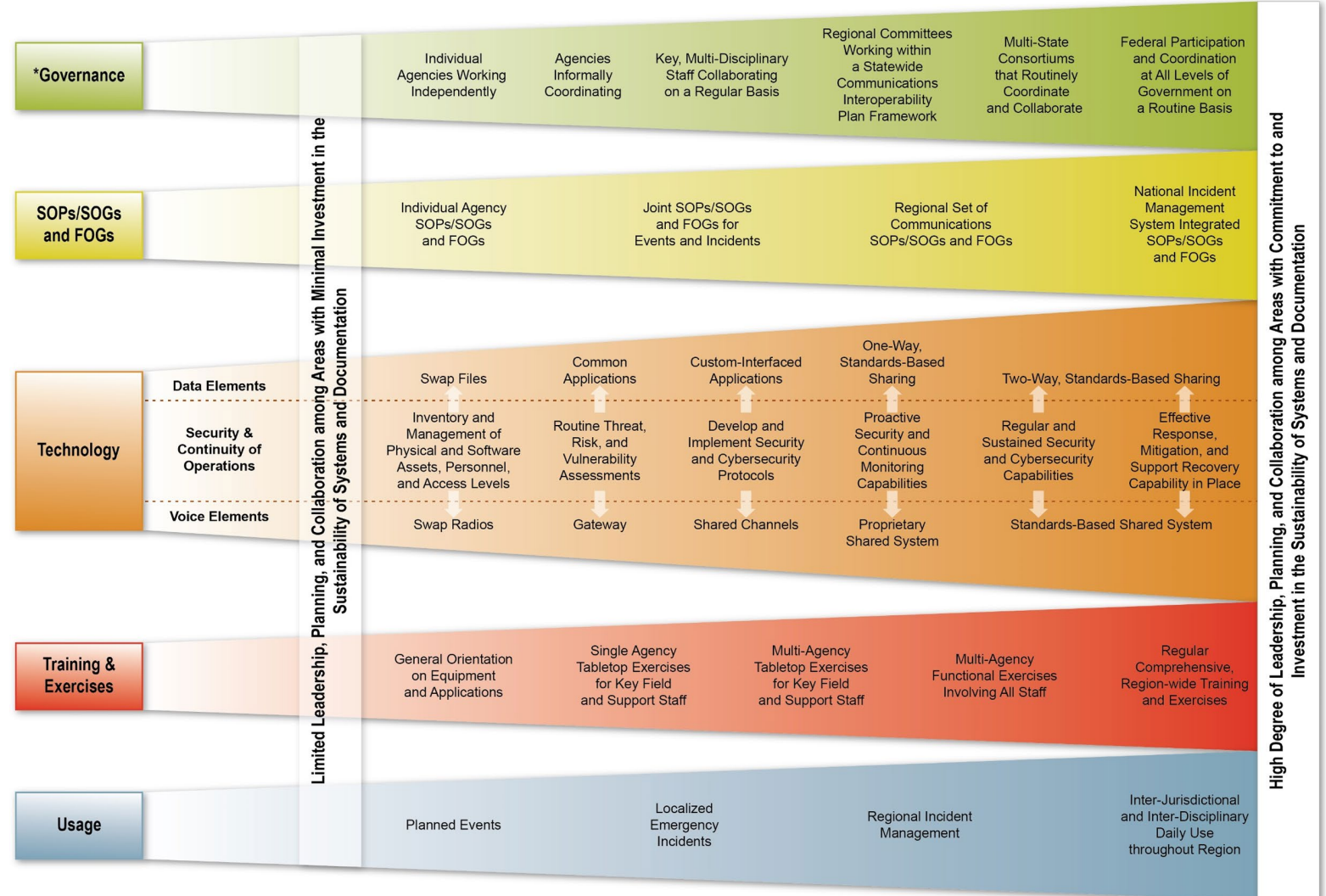
Vision

A fiscally sustainable, interoperable, statewide voice and data network that enables first responders in Utah to effectively communicate across common or disparate systems during normal activities or during any type of event or disaster, as public safety personnel discharge their duties to protect the lives and property of Utah's residents and visitors



GOALS

“The ability of public safety agencies to talk across disciplines and jurisdictions via radio communications systems, exchanging voice and/or data with one another on demand, in real time, when needed, and as authorized”



GOALS

All of this is conducted with pride by the committed Utah Communications authority Programming team.

- 
- UNINTERRUPTED USER AND RADIO ACCESS
 - ACCURATE TALK GROUP
 - FUNCTIONAL FLEET MAP
 - FUNCTIONAL & EFFECTIVE INTEROPERABILITY
 - ACCURATELY MAINTAIN RADIO I.D.'s
 - PROGRAM SUBSCRIBER RADIOS
 - MONITOR SYSTEM HEALT
 - PERSONALITY DEVELOPMENT
 - EFFECTIVE USER TRAINING



TRAINING

ON SITE

VIRTUAL

BY THE NUMBERS

FLEET MAPPING

36

75

PROGRAMMER CERTIFICATION



END USER BASICS

7

PROGRAMMING

SYSTEM
ADMINISTRATOR

FLEET MAPPING

300



04

PROGRAMMING

DIVISIONAL RESPONSIBILITY



PROVIDING MULTIPLE LEVELS OF COMMUNICATIONS

- CONTINUED DAY TO DAY OPERATIONS
- DEFINED INTEROPERABILITY (REGIONAL)
- WIDE AREA INTEROPERABILITY (STATEWIDE)



PROGRAMMING

BY THE NUMBERS



17,532 

7,328

2,512

282 

 05

INTEROPERABILITY DIVISION



P25 PROJECT

FLEET MAPPING

2000

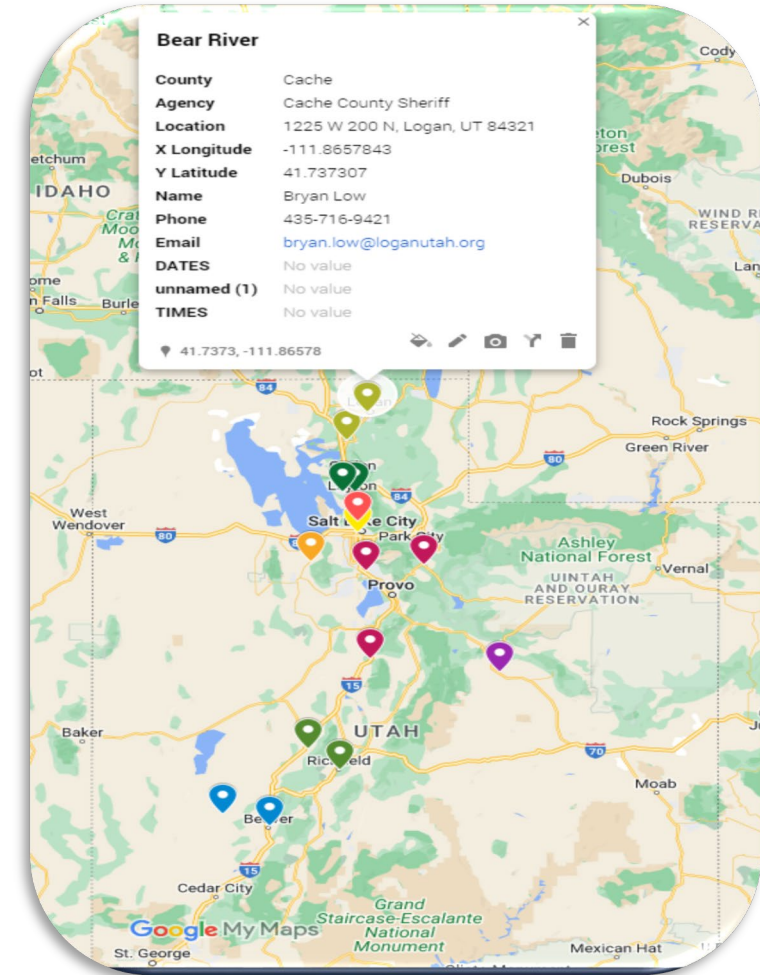
NEW RADIOS

11,698

PERSONALITIES

429

140



INTEROPERABILITY DIVISION



DIVISIONAL RESPONSIBILITY

SUPPORT

PORTABLE CACHE

STR TRAILER BEAVER COUNTY

2023 FLOODING

SOLAR ECLIPSE

PROGRAMMING BREAKDOWN

- Request Programming

Programming@uca911.org

- Information:
 - Serial number
 - Flash port code (if applicable)
 - Model number.
- A \$10.00 fee is assessed per subscriber DEVICE programmed.



<https://www.uca911.org/Radio-ProgrammingDivision>

INTEROPERABILITY DIVISION

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<https://www.uca911.org/Interoperability-Division>

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A large, 3D teal question mark is centered in the background. In front of its base are three smaller teal cylinders. The text "INTEROPERABILITY DIVISION" is overlaid in white.

INTEROPERABILITY DIVISION