



UTAH COMMUNICATIONS AUTHORITY

KEEPING PUBLIC SAFETY CONNECTED

2025 Stakeholders' Event







Thank you to our sponsors!!

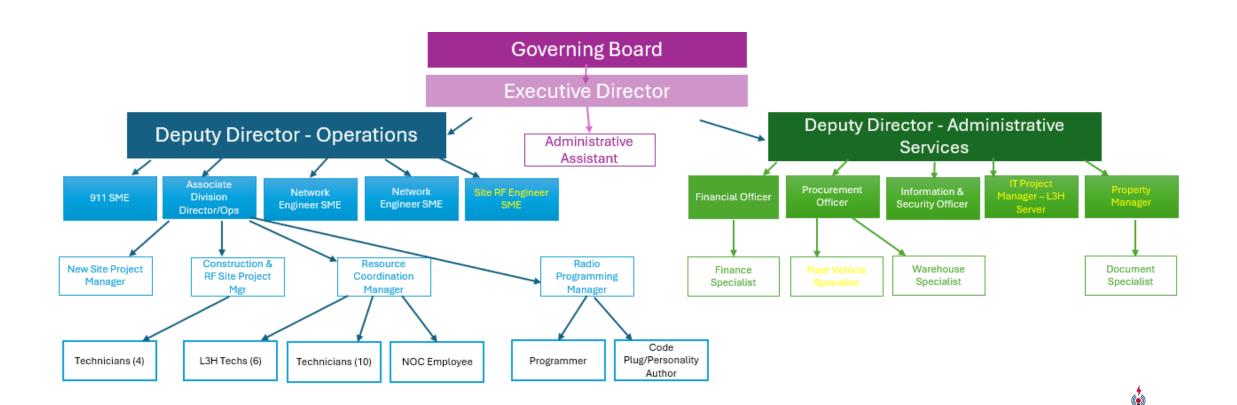


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What a difference one year makes...



FY2026 Organizational Chart



New Office Space/Warehouse

- UCA Office Space
- Warehouse
- RF Site
- Backup PSAP





Next Generation 911 Technology

- Location-Based Routing
 - More accurate call routing
- Virtual Response Assistant
 - 75% of call volume non-emergency
 - Reduces workload
 - Allows for PSAPs to determine how to best deploy
 - Closed AI completely customizable
- Assist for 911
 - Integration for call handling, mapping, transcription, translation, and call summary.



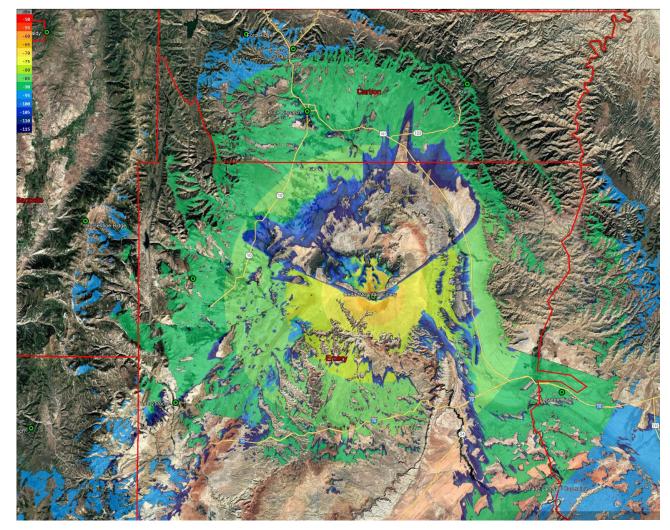
P25 Project

RECENT ACCOMPLISHMENTS:

- Software Update
 - 3-Step Process
- Antenna Replacement 92/109

EFFORT:

- Overtime +25%
- Over 470,000 Miles Driven





Failure is not an option.



Agenda

TODAY:

- Administrative Services Update
- Operations Division Update
- BDA Presentation
- Breakout Sessions
 - Motorola 911
 - Motorola Radio
 - L3Harris Radio

TOMORROW:

- BeOn Use Case/Training
- FY26 New Site/Help Desk Presentation
- Governing Board Meeting
- Public Safety Advisory Committee Meeting
- PSAP Advisory Committee Meeting





Thank you!