

V.1 Privacy Policy October 2025

Privacy Policy Statement

Purpose

The Utah Communications Authority (UCA) is committed to protecting the privacy of those accessing its Web sites. The purpose of this policy is to inform those accessing UCA Web sites about the collection and use of the personally identifiable information of its users. Pursuant to Utah Code Section 63A-19-402.5, UCA provides the following policy.

Scope

This Privacy Policy Statement applies to all UCA sites.

Definition of Personally Identifiable Information

For the purposes of this policy "personally identifiable information" means any information collected online that could serve to identify an individual, such as:

- First and last name
 - Physical address
 - Email address
 - Telephone number
 - Social Security number
 - Credit card information
 - Account Number
 - Bank account information
 - Any combination of personal information that could be used to determine identity
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Collection of Information

UCA does not intend to collect or store any personal information from individuals who use our website. Our website is designed to provide information and resources without tracking or gathering data about specific users.

However, the following information may be automatically collected and retained if you look or search through our web pages, or download information:

- The Internet domain and Internet Protocol (IP) address of the computer you are using to access our site;
- The browser and operating system used to visit our site;
- The date and time of when you access our site; and
- Which portions of the website you visit

The data collected serve as part of our statistical analysis about the use of our Web sites so we may better design online services and improve access to them. We do not attempt to gain personally identifiable information about individual users and associate it with IP addresses unless explicitly stated as part of a government agency service. UCA does not use the information automatically collected to ascertain your personally identifiable information. UCA may detect user IP addresses for providing location based user information and services. UCA does not maintain or collect user IP addresses, or disclose such addresses to any third parties.

Except where specified, you do not have to provide personally identifiable information to visit or download information from UCA Web sites. Unless you choose to make your personally identifiable information available to us, UCA does not collect such information from you. UCA does not use or place spyware on your computer. Be aware that government agencies may request personally identifiable information from you in order to perform requested specialized services, such as UCA's ticketing system.

How Personally Identifiable Information Is Used by UCA

Email or other information requests sent to a UCA site may be saved and used to respond to the request or forward the request to the appropriate division.

Any personally identifiable information an individual provides to a UCA site will be used solely by UCA, its entities, and third party agents with whom it has contracted to perform a state function on its behalf, unless the information is designated as public record by UCA as authorized under the "Government Records Access and Management Act" (GRAMA),

and UCA's Web site provides conspicuous notice that such information is subject to public access.

Collection and Use of Information - Children's Personally Identifiable Information

Except as otherwise permitted by law, UCA does not knowingly collect and use or disclose the personally identifiable information of a child under the age of 13.

Personally Identifiable Information Available or Collected from Governmental Web Sites

Information collected is subject to the access provisions of GRAMA and other applicable sections of the Utah Code, federal regulations, and federal law. Consequently, certain communications may be subject to public disclosure. However, in these instances you will be notified on the UCA website.

All records that are prepared, owned, received, or retained by UCA that may be reproduced by certain means are considered public, unless they are private, controlled or protected as outlined in GRAMA, or are records to which access is restricted according to court rule, other State law, federal law, or federal regulation. Information that is generally considered public record under GRAMA - and not made confidential elsewhere in the Utah Code or by federal law - may be subject to electronic access through UCA.

Personally Identifiable Information is used by the governmental entities for the purpose of conducting official state business. UCA may share Personally Identifiable Information with another governmental entity if it is designated as a record that is private, controlled, or protected as described in Section [63-2-206](#) unless such data sharing is expressly prohibited, authorized or required by federal law, state law, or federal regulation. In some instances a Governor's directive or executive order may limit or prohibit data sharing even though Section [63-2-206](#) may permit such data sharing.

Management of Personal Data

A user of UCA's website shall be [contact us](#) manage their personal data. This includes requesting access to any personal data or user data that has been collected, as well as the ability to submit a request to correct or amend such information if it is inaccurate or incomplete. In addition, a user may file a complaint with the [designated data privacy](#)

[ombudsperson](#) to ensure accountability and address concerns. These provisions ensure transparency and empower users to maintain control over their personal information.

Data Security and Quality

UCA is committed to data security and the data integrity of Personally Identifiable Information available from or collected by State government Web sites. UCA has taken precautions to protect personally identifiable information from loss, misuse, or alteration. Any authorized third parties responsible for this information are committed to the same principles, and are required by contract to follow the same policies and guidelines as the UCA in protecting this information. Visitors should be aware, however, that even though protections are in place, the State cannot guarantee against the occurrence of hardware failure, unauthorized intrusion, or other technical problems.

Procedures for Access by the User To View Or Correct Personally Identifiable Information

Unless otherwise prohibited by State law, federal law, or federal regulation, an individual may access and correct Personally Identifiable Information whether or not the inaccuracy was created by accident, unauthorized access, or a change in circumstances. UCA also reserves the right to use any legally appropriate measures to prevent, monitor, and investigate any attempt to deface, delete, or otherwise tamper with or abuse a State Web site, server, database, information system, or other UCA technology asset. For a description of the individual processes used by agencies to view or correct Personally Identifiable Information please [contact us](#).

Changes to and Versions of the Privacy Policy

This privacy policy may be changed at any time; any changes will be posted on this web page. The version number and date the policy was last revised will be noted on the policy. Information collected while a particular version of this policy is in effect will be handled in accordance with that version. If you have questions, comments, or concerns, please [contact us](#).