

## SIM Card & Data Service Requirements

### *Agency-Provided Cellular Service for UCA Peplink Devices*

**Purpose.** For deployments in which the agency is responsible for obtaining cellular service, the agency must procure a SIM card and data plan that meet the minimum requirements below. The SIM card provides the cellular connection used by the Peplink device, including data consumed by Windows updates and endpoint detection software. Please review each requirement before purchasing service.

### Minimum Requirements

| Requirement                 | Details                                                                                                                                                                                                                                                               |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Data plan</b>            | A data plan with a minimum of <b>10 GB per month</b> is recommended.<br><i>Note:</i> In addition to normal operation, data is consumed by Windows updates and endpoint detection software. Combined usage can approach 10 GB per month, so plan capacity accordingly. |
| <b>SIM card form factor</b> | Nano SIM (4FF) — 12.3 mm × 8.8 mm.                                                                                                                                                                                                                                    |
| <b>IMEI</b>                 | UCA will provide the IMEI of the Peplink device that will be assigned to your agency. Your carrier will require this IMEI before it will issue a SIM card, so have it in hand before ordering service. If you have not received the IMEI, contact UCA for assistance. |
| <b>Static IP address</b>    | A static (public) IP address is required. After it is assigned by your carrier, provide the static IP to UCA at dswitzer@uca911.org.                                                                                                                                  |

### Information to Provide to UCA

Once service is active, send the following to UCA so the device can be provisioned:

- Carrier and data plan (including monthly data allowance)
- Assigned static (public) IP address

### Questions

For questions about these requirements or to submit the information above, contact UCA at dswitzer@uca911.org.