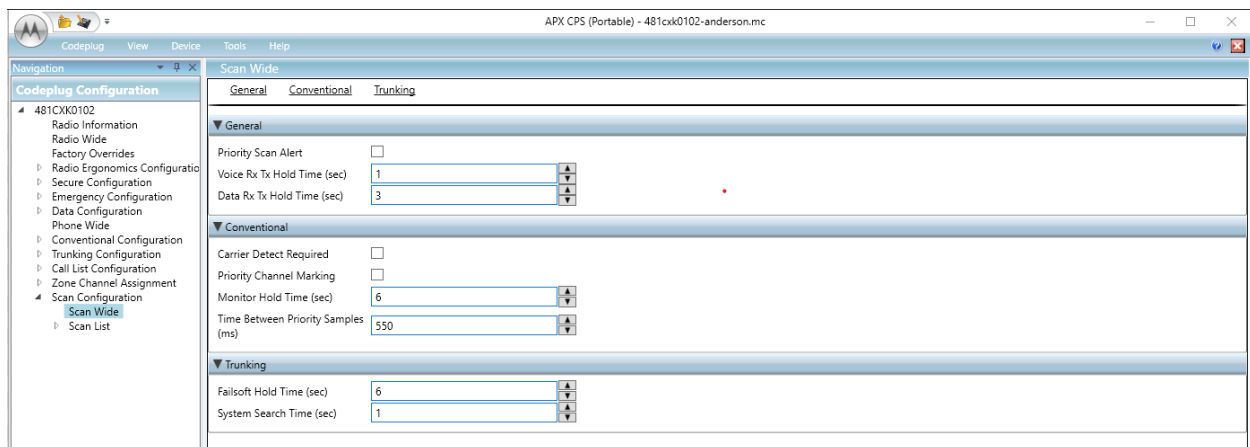November 6, 2024

Stakeholders,

Last week, we sent out communication about a setting change needed on the Motorola radios to avoid a potential issue when the radios are in scan mode and the PSAP is using the "simul-select" feature from the console.

In the newsletter, I mentioned that a new "code plug" would be needed. However, it turns out that this is just a setting adjustment—no new code plug is needed.

To make the adjustment, follow these steps:

1. Go to **Scan Configuration > Scan Wide > General > Voice RX TV Hold Time (sec)** in the navigation pane.   The picture below is attached for reference.
2. Set the Voice TX RX Hold Timer to 0 (whole numbers only).

It has been determined that "0" is the most effective way to minimize lost traffic when scanning on a talk group that is selected while using the "Simul-Select" feature from the console.

If you have any questions, please contact me at tmathieu@uca911.org, Mike Veenendaal at mveenendaal@uca911.org, or Garrett Millward at gmillward@uca911.org.

Thank you,

Tina Mathieu, Executive Director