UTAH COMMUNICATIONS AUTHORITY

5215 Wiley Post Way, Suite 550 • Salt Lake City, UT 84116

REMOTE PROGRAMMING BOX PROGRAM

Programming Control Opt-In Agreement

One-Time Opt-In — Applies Whether the Box Is Purchased or Loaned

By signing this Agreement, _____ (the "Agency") opts in to the Utah Communications Authority ("UCA") Remote Programming Box Program (the "Program") and commits to managing all radio programming through the UCA Radio Management programming workstation (the "Box"). This Agreement applies whether the Agency owns a Box under a purchase agreement or holds a Box under a loan agreement and is part of the Program for every participating agency.

Agency Commitments

1. **All programming goes through the Box.** The Agency will make every radio programming change through the Box. The Agency will not program or write changes to any radio by a second or local means — for example, a laptop running CPS or other programming software. No local programming.
2. **No local changes; UCA keeps version control.** The Box and UCA's Radio Management ("RM") system maintain the authoritative version of each radio's configuration. A change made outside the Box (local control) breaks that synchronization. The next time the radio is connected to the Box, RM will detect that the radio differs, re-read it, and apply the managed configuration.
3. **Local changes will be overwritten.** The Agency acknowledges and accepts that any configuration change made outside the Box will be overwritten the next time the radio connects to the Box. Local changes are not preserved or supported, and UCA is not responsible for restoring them.
4. **New and replacement radios.** The Agency may program its own radios, but will do so in coordination with UCA and through the Box, so each radio is enrolled and tracked under version control — the same way a new radio is brought into the system. The Agency will work with UCA to onboard any new or replacement radio.
5. **Code plugs and change requests.** The Agency may develop or edit a code plug, but will not write a code plug directly to a radio. Proposed changes must be submitted to UCA through a support ticket, so UCA can review and apply them through the Box and preserve version integrity.
6. **No UCA responsibility for out-of-Box changes.** The Agency is solely responsible for any programming or code plug change it makes to a radio outside the Box. UCA is not responsible for, and has no obligation to preserve, restore, or recreate, any setting, configuration, or code plug change made outside the Box. The Agency understands and accepts that when a radio is next connected to the Box, the managed configuration is applied and any setting changed outside the Box may be altered, overwritten, or lost, and UCA bears no liability for any resulting change, loss, or service disruption.
7. **Why this matters.** These requirements maintain a single source of truth for radio configurations across the UCA Network, prevent configuration drift, and protect the interoperability and reliability of public-safety communications.

UCA Commitment

UCA will program approved changes through the Box, maintain version control of enrolled radios, and process Agency change requests submitted by ticket within **seven (7)** business days, communicating with the Agency on status and timing.

Enforcement and Related Agreements

Enforcement. If the Agency programs radios outside the Box, UCA may re-apply the managed configuration (overwriting the local changes) and, for repeated or unresolved violations, suspend the Agency's Box connectivity or recall a loaned Box, as provided in the applicable purchase or loan agreement.

Related agreements. This Agreement supplements, and does not replace, the Agency's Master Equipment Purchase and Perpetual License Agreement (for a purchased Box) or Remote Programming Box Loan Agreement (for a loaned Box). Where this Agreement and another agreement both address programming control, the provision that more fully protects version control governs.

The undersigned represents that they are authorized to sign for the Agency and that the Agency opts in to the Program on the terms above.

AGENCY

Agency:

Signature

Name:

Title:

Date:

UCA — PROGRAM ACKNOWLEDGMENT

Received by (UCA)

Name: Tina Mathieu, Executive Director

Date Enrolled: