



May 27, 2025

UCA Newsletter 2025-008

Remote BeOn Mobile Users Outage Expected during Server Upgrade

This is a notification regarding the planned maintenance outage of the BeOn Radio Component of the UCA radio system. Remote users of both the Mobile BeOn and XL Mobile Application, as well as XL Connected Radios connecting back via BeOn, will experience outages during this upgrade. This work will be performed on 5/28/2025 from 14:00 – 15:00hrs. During this time, users will have limited or no connectivity to the BeOn servers. Users wishing to remain in radio contact should use LMR Portable or Mobile radios. LMR Radio users will experience no coverage impacts during this time.

Please contact the agencies you serve to inform them of this outage and then again once you receive word from UCA that the outage has been resolved.

Impact:

1. BeOn Users will have no connectivity during the maintenance window.

Thank you for your understanding and cooperation.