## PSAP Name: ST GEORGE CITY

### Committees		PSAP Name: ST GEORGE CITY  Minimum Standards	Compliant at		PSAP Comments	UCA's Comments and Suggestions for Improvement
15 CHEST AND				compliant		
Judicine Control Contr	#1		Y		None	N/A
agent control with control professional and control professional control		sufficiently to meet minimum standard #7 by utilizing				
Lock Stronger Files  Will be Mode Delice (Interruption physicals) and the State of		agreement with another PSAP within Utah whereby that				
Section Confidence (Confidence Confidence Co						
generated in early and an electronic state of the control of the c	#2		Y	12	None	N/A
College of the process of the proc		contain, at a minimum, the following:				
Joseph Temporary Control, and any of the Control of Temporary Control, and any of the Control of Temporary Control, and any of the Control of Temporary Cont		b) Pre-arrival instructions/post-dispatch instructions				
Just enforcement and a section and college  The THE STATE of the property title enclosed by 1 and 1 an						
Part   Control of Implement on Secretarion Calladry   Secretarion		law enforcement calls as soon as location and call-type				
invention from more of microlitary bigs of the property and and microlitary accounts of the community of the property and the	#3	The PSAP shall implement and maintain a Quality	Y	12	None	N/A
and another moment file (PSQC) NDS (Capital Animore)  10 The FERRY AND ANIMORE AND ANIMORE ANI		recordings from each discipline (police, fire and medical) processed by the PSAP and provides feedback to the				
1. 10.7 1. 20.00 cm and the activation of the second control of th		at a minimum meet the APCO/NENA Quality Assurance				
Section construction for completion for PAST training of the PAST traini		1.107.1.2015	Y	12	None	N/A
15 The FORD And insupported and marketing register that controlled to the communication and the animals of the property of the communication and the animals of the animals of the property of the communication and the animals of the communication and the animals of the anim		telecommunicator has completed the PSAP's training				
In the design growners and an analysis of the resident of the COTO Integrations about a size of the COTO Integrations.  In the control of the COTO Integrations and the COTO Integrations and the COTO Integration of the COTO	#5	The PSAP shall implement and maintain, either internally or through a contract, a training program that contains	Y	12	None	N/A
Security Committee Committ	H	the following elements: a) All certified telecommunicators shall maintain all				
properties, but on 20 May The sentiment of controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction of the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the SEE Distriction.  John St. Controlled in advanced by the Controlled in advanced by t	Н	requirements.				
Collegation approach in advance by the St.E Dericko.  If March and A.C. (Ask 1) and a st. of the St. (A		trainer/instructor from a nationally recognized organization, such as POST, International Academies of				
Public Lieful Y Talecommunication as of left with the March 2007 CAS 1.21 L2 Cost of t						
Stocked   Stoc		Public Safety Telecommunicators as set forth in the				
selections and the control months of the control of	Н	Standards.				
Set The PEAP And and contentionally managinate 911 call counter certificate Listurgies (include), but and off- dept from markets in 911 call counts and/or making one-managinary places (includes) as yet and con-managinary places (includes) as yet and off- generational county places (includes) and off- con-managinary places (includes) as yet and off- dept from markets in 911 call counts and/or making one-managinary places (includes) as yet and off- dept from markets in 911 call counts and or making market (includes) and set and and and and and high an animation as controlled and the last off- dept pear cent (1904) of all set calls an implicate (includes) has animation standard, the following critical walk the financial county from the places (includes) has animation standard, the following critical walk the financial county from the places (includes) walk the pla		telecommunicators who were hired prior to April, 2018 who obtain certification through another source such as				
insteller for, manipularing CATS services to include all- digit plane manipular or 15 of colorus bands or hashing growmental ampleywee (medical feet of full plane) and included in the colorus of the co	#6	The PSAP shall not intentionally manipulate 911 call	Υ	12	None	N/A
Commentation of the Comm		limited to, manipulating ECaTS services to include 10- digit phone numbers in 911 call counts and/or making				
To Transport Service (1901) of all 311 calls arriving at the FSAP V table at convention of the FSAP (1905) of all 311 calls arrived set of the FSAP (1905) of all 311 calls arrived set of the FSAP (1905) of all 311 calls arrived set of the FSAP (1905) of all 311 calls are set of the FSA		governmental employees (mandated test calls/texts not				
switcher within team (2015) excords. This standard will be measured using the YSAP Answer Fer eport sensible through CLST. For propries of compliance should be used the PYSAP Answer Fer eport sensible through CLST. For propries of compliance should be used the permanent of the PYSAP Answer Fer exchange through the PYSAP Answer PYSAP Answer Fer exchange through the PYSAP Answer PYS	#7	Ninety percent (90%) of all 911 calls arriving at the PSAP shall be answered within fifteen (15) seconds and ninety-	Y	12	None	N/A
washible through CELTS. For purposes of compliance with this institutions traded, the following criteria stage—1st Year (Banuay-Chembert) Proted Group-Year. Call Year Call Calls, Abandered Rises - Escubed Abandoned, Agency Affiliation. Or offset It except unselect training, for the propose of compliance with this training. For the propose of compliance with this major and the protection of the Call Section of the Call Sect		answered within twenty (20) seconds. This standard will				
Ranger - List Year (Danis) - Default except unelect Vesting in The International Conference of Company of Comp		available through ECaTS. For purposes of compliance with this minimum standard, the following criteria				
Abandoned, agenty Affiliation - Default except unesets training. For the prospect of completes with this standard, the box thowing the "% answer time + 2		Range - Last Year (January-December); Period Group-				
standard, the box showing the "x answer time < 1 Seconds" and with Endowed the Coveral Percentage" will be used.  ### If the transfer of a 911 call has to occur, the PSAP shall follow the NTAA Call Answering Standard/Model Recommendation.  ### Recommendation a competence reciliancy and Recommendation and Endowed Recommendation and Endowed Recommendation.  ### The PSAP shall materian a competence reciliancy and Recommendation and Endowed Recommendation and Endowed Recommendation.  ### The PSAP shall material as competence reciliancy and standard of the Endowed Recommendation and Endowed Recommendation.  ### The PSAP shall material as competence reciliancy and standard of the Endowed Recommendation and Endowed Recommendation.  ### The PSAP shall material as Competence and Endowed Recommendation.  ### The PSAP shall decorate the Control Standard of PSAP and Andrea Courted Teach And		Abandoned; Agency Affiliation - Default except unselect				
### If the sensitor of a 911 call his to occur, the PSAP shall follows the NRMA Call Answering Standard/Model ### In the SAP shall call for the sensition of the SAP shall follows the NRMA Call Answering Standard/Model ### In the PSAP shall maintain a comprehensive resiliency and back-up plan to mitigate events that may disrupt 911 service to a community; this may include, but is not limited to, major equipment failures, facility issues, natural or main-marked disasters or any disrupte events that may always the sensition of the		standard, the box showing the "% answer time < 15seconds" and "% answer time < 20 seconds" under the				
follow the NEMA Call Answering Standard Model Recommendations and comprehensive resiliency and back-up jate to militage event that my disrupt 911 tervice to a community tits may include, but is not immediate unique equationer failure. Extent issues, reduces or eliminates the performance ability of the PSAP should adopt an Acute Travmatic & Chronic Stress Management Standard, which may include the Utah Critical Incident Stress Management Team. Any adopted standard should call for local staff to assume task responsibility for implementation and evaluation of the Stress Management Standard, which exist the performance and the Stress Management Standard whole call for local staff to assume task responsibility for implementation and evaluation of the Stress Management Standard, which will be start to assume task responsibility for implementation and evaluation of the Stress Management Standard whole call for local staff to assume task responsibility for implementation and evaluation of the Stress Management Standard whole call for local staff to assume task responsibility for implementation and evaluation of the Stress Management Standard whole call for local staff to assume task responsibility for implementation and evaluation of the Stress Management Standard whole call for local staff to assume task responsibility for implementation and evaluation of the Stress Management Standard staff to assume task responsibility for implementation and evaluation of the Stress Management Standard staff to assume task responsibility for implementation and evaluation of the Stress Management Team. Any advantage and the staff to assume task responsibility for implementation and evaluation of the Stress Management Team and the Stress Management Team theraptics and the stress which the stress of the Stress Stress Management Team theraptics and the Stress Management Team and the Stress Management Team and the Stress Management Team and the S		"Overall Percentage" will be used.				
The PSPA should have up-to-date Policies and Procedures including those policies and procedures found in NAVA per submitted to support including those policies and procedures found in NAVA per submitted to mapper formance ability of the PSPA should have up-to-date Policies and Procedures including those policies and procedures found in NAVA per submitted to mapper formance ability of the PSPA should have up-to-date Policies and Procedures including those policies and procedures for mandard special and an appearance of the Complex should accept text to-\$11 and adopt standard or all elements of the Compensation of the Compensation of all elements of the Compensation of all elements of the Compensation of all elements of the Compensation of the Compensati	#8		Y	12	None	N/A
oack-up plan to mitigate events that may disupt 911 service to a community; this may include, but is not limited to, major equipment failures, facility issues, natural or man-made disusters or navy other event that reduces or eliminates the performance ability of the PSAP.  Best Practices  II The PSAP should accept text-to-911 and adopt standard of plant of the program for nour PSAP and have a current PSAP.  The PSAP should accept the text calls.  II The PSAP should adopt an Acture Traumatic & Chromic Notices Incident Stress Management Tamaria. Any adopted standard should call for local staff to assume task responsibility for implementation and evaluation of all elements of the Comprehensive between the program ("CSMP"). Such tasks would include procuring CSMP familiary incident stress Management through the comment of the CSMP.  Should have up-to-date Policies and Procedures found in NRNAP s-11. Center Operations Standard's however so all heterator to say we are a fully compliant with this best practice at fully compliant with this obest practice at fully implemented into a PSAP standard' however so all heterator to say we are a fully compliant with this obest practice at fully implemented into a PSAP standard' however so all heterator to say we are a fully compliant with this obest practice at fully implemented into a PSAP standard' however so all heterator to say we are a fully compliant with this obest practice at fully implemented into a PSAP standard' however so all heterator to say we are a fully compliant with this obest practice at fully compliant with this obest practice at fully implemented into a PSAP standard' however so all the standard to say we are a fully compliant with this obest practice at	#9	Recommendation.  The PSAP shall maintain a comprehensive resiliency and	Y	12	None	N/A
natural or main-made disasters or any other event that reduces or eliminate the performance ability of the PSAP.  18. The PSAP should accept text-to-911 and adopt standard operating procedures for handling the text calls.  19. The PSAP should accept text-to-911 and adopt standard operating procedures for handling the text calls.  19. The PSAP should accept text-to-911 and adopt standard over the standard operating procedures for handling the text calls.  19. The PSAP should adopt an Acute Traumatic & Chronic Stress Management Standard, which may include the Utah Critical Incident Stress Management Team. Any adopted standard should call for local staff to assume task responsibility for implementation and evaluation of Programs ("CMM"). Such task would include proxing CSMP funding infertility and conditions in the Standard however so all an bestandard however so all an bestandard howevers of an bestandard however so all an bestandard howevers of an bestandard however so all an bestandard howevers of an bestandard however so all an bestandard howevers of an bestandard however so all an bestandard show we are in compliance with."  19. The PSAP should have up-to-date Policies and procedures found in NEWL's 3-1. Center Operations Standards SAP found in NEWL's 3-1. Center Operations Standards SAP found in NEWL's 3-1. Center Operations Standards SAP foundard SAP founda		back-up plan to mitigate events that may disrupt 911 service to a community; this may include, but is not				
PSAP.  Best Practices  #I The PSAP should accept test-0-91 and adopt standard operating procedures for handling the text calls.  #I The PSAP should adopt an Acute Traumatic & Chronic Stress Management Standard, which may include the Utah Ortical Indicent Stress Management Team. Any adopted standard should call for local staff to assume task responsibility for implementation and evaluation of all elements of the Comprehensive Stress Management Standard should call for local staff to assume task responsibility for implementation and evaluation of all elements of the Comprehensive Stress Management Standard should call for local staff to assume task responsibility for implementation and evaluation of all elements of the Comprehensive Stress Management, Isoal mental health traumal therapts with the department pays for. This has not been however so all melestant to say we are fully compliant with this beet practice at this time although most of the elements described above we are in compliance with."  ### The PSAP should have up-10-date Policies and Procedures including those policies and procedures found in NEWIS 9-1. Center Operations Standards PSAP Operations Stondards PS		natural or man-made disasters or any other event that				
### 12 None  ### 13 None  ### 14 None  ### 14 None  ### 14 None  ### 14 None  ### 15 None  ### 14 None  ### 14 None  ### 15 None  ### 1	H	PSAP.				
Stress Management Standard, which may include the Utah Critical incident Stress Management Team. Any adopted standard should call for local staff to assume task repossibility for implementation and evaluation of all elements of the Comprehensive Stress Management (CSMP Inuding, Identifying and coordinating CSMP resources and fallitating access to related services including Pere Support, organization of the comprehensive Stress Management, Incident Stress discharged with the department pays for. This has not been fully implemented into a "PSAP standard" however so I am hesitant to say we are fully compliant with this best practice at this time although most of the elements described above we are in compliance with."  18 The PSAP should have up-to-date Policies and procedures found in NRMS 9-1-1 Centre Conductors Standards  19 The PSAP should be managerd/supervised by an incidual proposed on or more of the following advanced certifications: NRM control Manager Certifications Program (CMCPT), NRM Emergency Number Professional (EMPT), ADR Emergency Winter Professional (EMPT), ADR Emergency Winter Professional (EMPT), ADR Conflice distribus-safety security (FCPT) and that manager-fuprevisor shall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.  18 The PSAP should report to AGRC each error it identifies.	#1	The PSAP should accept text-to-911 and adopt standard	Y	12	None	N/A
Usin Critical Incident Stress Management Team. Any adopted standard should call for local staff to assume task responsibility for implementation and evaluation of all elements of the Comprehense Stress Management Programs ("CSMP"). Such tasks would include procuring CSMP Juning, identifying and coolinating CSMP recovers and facilitating access to related services including ether Support, Circlain Condent Stress Management, local mental health trauma therapits which the department pays for Support, Circlain Condent Stress Management, local mental health trauma therapits and our department pays for Support, Circlain Condent Stress Management, local mental health trauma therapits and other elements of the CSMP.  ### The PSAP should have up-to-date Policies and Procedures including ether of the CSMP.  ### The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NRMS 9-1.1 Center Coperations Standards SAP Operations SDP located at https://www.nean.org/page/OperationsStandards  #### The PSAP should be managed/jupervised by an individual possessing one or more of the following advanced certifications: NRNA Center Manager Certification Program (LNCP). NRNA Emergency Number Professional ("EN"). APCA Registered Public-Safety Leader ("RP") in APCA Certification Program Inster this year and our Manager, Assistant Manager and at least two others are scheduled to attend this class. We were scheduled to attend this class. We were scheduled to attend this class is diquated to attend this class. We were scheduled to attend this class a diquated Taining and education appropriate for their position and responsibilities.  #### The PSAP should report to AGRC each error it identifiles. Y 12 None.			N			N/A
all elements of the Comprehensive Stress Management Programs (CSMP) Such tasks would include procuring CSMP funding, identifying and coordinating CSMP resources and facilitating access to related services including Peer Support, Critical Incident Stress Management, local mental health trauma therapits, and other elements of the CSMP.  ### The PSAP should have up-to-date Policies and Procedures found in NRMS 3-1.2 Center Operations Standards found in NRMS 3-1.2 Center Operations Standards  #### The PSAP should be managed/upervised by an individual posessing one or more of the following avivanced certifications, without center Manager Authority (PSP) and that manager funders with the provided funds by the PSAP to support membership in industry associations and ongler graining and education appropriate for their position and responsibilities.  ###################################		Utah Critical Incident Stress Management Team. Any adopted standard should call for local staff to assume			Peer Support program, a CISM team, and our department requires yearly visits with a	
CSMP funding, identifying and coordinating CSMP resources and facilitating access to related services including Peer Support, Critical incident Stress Management, I cool amental health traumat herapists, and other elements of the CSMP.  ### The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NRMS 9-1.1 Center Operations Standards  ### The PSAP should have up-to-date Policies and Procedures found in NRMS 9-1.1 Center Operations Standards  ### The PSAP should be managed/Operations Standards  ### The PSAP should be managed/Operations Standards  ### The PSAP should be managed/Operation Standards  ### The PSAP should be managed/Operations and procedures for the process of the following and the process of the policy of the process of the process of the process of the process of the policy of the process of		all elements of the Comprehensive Stress Management			department pays for. This has not been	
including Peer Support, Critical Incident Stress Management, Look amental health trauma therapists, and other elements of the CSMP.  ### The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NRMS 9-1.1 Center Operations Standards SAP Operations 50Ps located at https://www.nea.org/page/OperationsStandards  ### The PSAP should be managed/Jupervised by an individual possessing one or more of the following accommodate of the process of the policy of the p		CSMP funding, identifying and coordinating CSMP resources and facilitating access to related services			however so I am hesitant to say we are fully compliant with this best practice at	
## 12 None  ## 12		including Peer Support, Critical Incident Stress Management, local mental health trauma therapists, and			this time although most of the elements described above we are in compliance	
Procedures including those policies and procedures found in NRM's 3-11. Center Operations Standards  Altra procedures Standards  Altra procedures for the procedures and procedures individual possessing one or more of the following advanced certifications: NRM Center Manager Certification Program (ToMCP). NRM Emergency Number Professional ("ENP"), APCC Registered Public-Stelly controlled that the procedure of the following industry associations and ongoing training and education appropriate for their position and responsibilities.  The PSAP should report to AGRC each error it identifiles  Y 12 None  N/A						
Operations SOP is located at https://www.nean.org/page/OperationsStandards  ### After PSAP should be managed/upervised by an individual possessing one or more of the following advanced certifications: NERA Center Manager Certifications program laster this year and our Manager, Assistant Manager and at least two others are scheduled to attend this class. We were scheduled to attend this class and quarter of 2022 but it was cancelled due to lack of attendance."  ###################################	#3	Procedures including those policies and procedures	Y	12	None	N/A
### The PSAP should be managed/supervised by an Individual possessing one or more of the following advanced certifications: NENA Center Manager Certification Program (SMEP*). NENA Center Manager Certification Program (SMEP*). NENA Energency Number Professional (TENP*). APCD Registered Public-Sirely Safety Leader (PSP*) a PCD Registered Public-Sirely Safety Leader (PSP*) and Safet		Operations SOPs located at				
Individual possessing one or more of the following advanced certifications: NENA center Manager Certifications Program ("CMCP"), NENA Emergency Number Professional ("ENP"]. AGEO Registered Public- Safety Leader ("RPL") or APCO Certified Public-Safety Executive ("CPE") and that manager Apupervisor shall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.  ### The PSAP should report to AGRC each error it identifiles  ### 12 None  N/A	#4		p.		"We are hosting the Contar Manager	N/A
Certification Program ("CMCP"), NRNA Emergency Number Professional ("ENP"), Dev. Degistered robulic- safety Leader ("RPL") or APCO Certified Public-Safety Executive ("CPE") and that manage-fupervisor shall be provided funds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.  ### The PSAP should report to AGRC each error it identifies  ### 12 None  N/A	-	individual possessing one or more of the following advanced certifications: NENA Center Manager	N		Certification Program later this year and our Manager, Assistant Manager and at	
Executive ("CPE"); and that manager/supervior shall be provided finds by the PSAP to support membership in industry associations and ongoing training and education appropriate for their position and responsibilities.  #5 The PSAP should report to AGRC each error it identifies Y 12 None N/A		Certification Program ("CMCP"), NENA Emergency Number Professional ("ENP"), APCO Registered Public-			least two others are scheduled to attend this class. We were scheduled to attend	
Industry associations and ongoing training and education appropriate for their position and responsibilities.  ## 12 None N/A    N/A		Executive ("CPE"); and that manager/supervisor shall be				
#5 The PSAP should report to AGRC each error it identifies Y 12 None N/A in the routing of 911 calls within 14 calendar days.		industry associations and ongoing training and education				
In the routing of 911 calls within 14 calendar days.	#5	The PSAP should report to AGRC each error it identifies	Y	12	None	N/A
· · · · · · · · · · · · · · · · · · ·	Ш	in the routing of 911 calls within 14 calendar days.				