



Utah Communications Authority Newsletter 2024-04

**Message from Tina Mathieu, Executive Director of the Utah Communications Authority**

To All Users of UCA's Network,

As we approach the final stages of [our P25 project](#), I want to provide an update on our progress. Some of the P25 sites are now live and undergoing rigorous testing in preparation for the transition. UCA, in collaboration with L3 Harris, is diligently assessing these sites to ensure they meet our operational standards.

During this testing phase, it's important to note that these sites may experience intermittent activation and deactivation as adjustments are made and final checks are carried out. Therefore, we strongly advise users against connecting to the P25 network at this time. The stability and reliability of these sites during testing are uncertain, and any disruptions in communication could compromise safety, especially in critical situations where seamless communication is vital.

Premature usage of these sites could lead to confusion, inefficiencies, and potential safety risks. Instead, we encourage users to continue relying on existing communication channels until the cutover process is finalized and official confirmation is provided by UCA.

We appreciate your patience and support throughout this project.

Thank you,

Tina Mathieu  
Executive Director  
Utah Communications Authority

## **Interoperability and Radio Division Updates**

### **L3Harris Portable and Mobile End User Training**

Did your agency purchase L3Harris handhelds or mobiles?

Would you like to better understand how to operate your new radio?

You're in luck. Online training is available to those agencies that wish to have their employees participate and familiarize themselves with the functions and features of their new radios. There will be one license per agency and that license can be shared amongst the users of that agency.

UCA will also be hosting in-person, train-the-trainer-style training for up to 200 users. The training will be held on June 26<sup>th</sup> and will consist of 4 sessions, 2 in the afternoon and 2 in the evening with 50 users in each session.

If you're interested in either online or in-person training, please have the individual responsible for your training, reach out to Dan Dialogue at [ddialogue@uca911.org](mailto:ddialogue@uca911.org) to sign up. Thank you.

Dan Dialogue

### **Statewide L3Harris Radio Orders**

UCA has received and programmed over 10,000 radios destined for various agencies across the state. Many of these radios have been delivered to their final destination and many are waiting to be picked up. If you ordered L3Harris radios through the UCA-L3H contract and haven't received them, please contact [pkrebs@uca911.org](mailto:pkrebs@uca911.org) or [mveeenendaal@uca911.org](mailto:mveeenendaal@uca911.org) to receive your order.

### **PSAP Legacy Resource Integration and Testing – \*As of April, 2024\***

As part of the soft cutover process, UCA is visiting each PSAP and Dispatch Center to integrate VHF, Paging, and AuxIO resources with the new P25 system. This effort results in at least two visits to each center.

- **Integration Visit** - UCA/L3H visits the center to perform integration and testing of each resource (1 week)
- **Console Final Acceptance Testing** – Each Console is setup, configured with needed resources, and then tested in various ways ensuring that the correct resources are present and that the hardware is performing correctly (1-2 days)

UCA has completed the integration visit on 25/28 PSAPs and Final Acceptance Testing at 13/28 PSAPs. UCA plans to wrap up testing on the remaining PSAPs by 5/31 and Dispatch Centers by 6/30. In general, the process has gone smoothly, however, parts availability mixed with older equipment has resulted in Auxiliary IO and Channel Steering not being ready at Final Acceptance Testing. Each of these PSAPs will be re-visited to resolve these punch list items before the final cutover.

### **Additional Sites – \*As of April, 2024\***

As previously mentioned, we are currently working on several sites and anticipate beginning several more. Below is a list of the sites and progress to date:

- Ready for P25 Equipment Installation & Optimization
  - Horn – Emery
  - Rudd’s Roost – Iron
  - Hanksville – Wayne
  - East Park – Daggett
  - Top of Rocks – Garfield
  - Price PSAP – Carbon
  - Cedar Mesa – San Juan
  - Emery Moore – Emery
  - Salina Rodeo Grounds – Sevier
  - Copper Ridge – Garfield
  - Ibapah – Tooele
  - Dugway – Tooele
  
- Under Construction
  - Mountain Home – Beaver
  - Cole Mountain Ranch – Sevier
  - South Creek – Garfield
  - Argyle – Duchesne
  - Liberty – Weber
  - Navajo Mountain Clinic – San Juan
  - Robbin’s Lake – Millard/Sevier
  - Roosevelt Hill – Duchesne
  
- Processing Contract/Design
  - Brian Head – Iron
  - Notch Peak – Millard