PSAP Name: EMERY COUNTY

	Minimum Standards	Compliant at	If Y, how many	PSAP Comments	UCA's Comments and Suggestions for Improvement
		the time of reporting: Y/N	months compliant in 2019		
#1	ASSA that shall be NEXTS during for remark belong, provided to PASA A SCH (vagers, to comply with encounter- ability recommendations. The CESTS Staffing Forecast and the CESTS of the CESTS of the CESTS of the CESTS of the SCH (value of the CESTS) of the CESTS of the CESTS of the forecast and cests of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the cests of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the cests of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the CESTS of the cests of the CESTS of t	Y	12	"Our PSAP is staffed accordingly."	Monitors Student #13 featurs, "Tabusalfa have seed on Signatura steems and some desired, registered in contract size the size." The student student size of size of student produced and size self-relevation and relatant size considerates the student. The SIAM that predicts within a challed self-relation size contractions that size contracts to the size of size
#2	for each medical call processed, the PSAP shall oblige ISMO calls interrugation protocols that contain, at a minimum, the following:	Ą	12	"Our PSAP has used Priority Dispatch EMO protocols in the past, all dispatchers were centified through priority. Our PSAP in now using Powerphone and are certified through Powerphone, we now use powerphone protocols."	N/A
	a) The specific pieces of information that must be gathered for each type of call; and				
63	b) Pre-arrival instructions/post-dispatch instructions designed to address caller or patient/victim safety and/or to preserve evidence, and c) PSAPs should dispatch high-priority medical, fine and law enforcement calls as soon as location and call-type are				
••	Landard Landard and market College Landard Lan	•	ů	"We are compliant as of 2000; We switched to Powerphone and utilize the GA program integrated within Powerphone with the Powerphone we did not have a SA program."	A FASO wholed review APCONDAMA NO. 1377.1251. Outlier 2 colors. "The source was the contrast of the colors and publication is desirable for the Quillet and colors and the
84	The PSAP shall not allow a telecommunicator to take/process a 911 call alone unless the telecommunicator has completed the PSAP's training program and is EMO Certified.	Y	12	"All telecommunicators at our PSAP complete an in- house training and are both EMD and POST dispatch certified prior to taking and/or processing 911 calls	N/A
es	The PSAP shall implement and maintain, either internally or through a contract, a training program that contains the following elements:	Y	12	alone." "Our PSAP training program compiles with all requirements listed above."	N/A
	II) All PEAP trainers shall be actively certified as a trainer/leminuter from a nationally recognized organization, and as PCOT, internation Assessment of the regency Coupston (1,440°), 1610, 1620°, or another organization groups and assessment by the SEE Coulsian. (I bleets the APCD Melman Training Standards for Policia Hosting See (1,440°), 1610°, and 1				
	PSAPs are allowed to exempt non-citizen telecommunications who were hired prior to April, 2018 who obtain certification through another source such as APCO or NENA.				
16	The PSAP shall not intentionally manipulate 911 call counts or other data. Exemples include, but are not limited to, manipulating Colfs services to include 10-digs phone numbers in 911 call counts and/or making non-emergency 911 call-junets by PSAP or other generational employees (mandated test calls, Padas not included).	Y	12	"Our PSAP unequivocally compiles with the standard"	N/A
87	Nonly five percent [25%] of all \$11 calls arriving at the PFAP what he are reward within (filters (15.1) seconds. This stander will be measured using her PFAPP Answer Mer' report available through CLGTs. For purpose of compliance with five measured using the finding cut have been due to see a common standers, the finding cut have been been seen to be common the common standers and finding cut have been due to be common standers and the finding cut have been due to be common standers and the common standers are compliance with this standers, the bost sheeping the "N- arraws time 45 seconds" under the "Overall Porcetage" with be used.	Ą	12	None	NGA
*5	If the transfer of a 911 call has to occur, the PSAP shall follow the NENA Call Answering Standard/Model Recommendation.	Υ	12	"Our PSAP follows the NENA Call Answering Standard."	N/A
*9	The PSAP shall maintain a comprehensive resiliency and back- up plan to religible events that may disrupt 911 service to a community, this may include, but in not limbed to, major equipment failures, facility issues, natural or man-made disasters or any other event that reduces or eleminates the performance ability of the PSAP.	Y	12	"We have an agreement with Price Communications that if in a situation that our PSAP needs back up in handling our 911 calls."	APSAP should review their COOP plans and make sure that they have the following elements, that establishes continuous service to their 911 calliers. 1) phonos back-up, 2,004 to triff back-up, p. (playing back-up, 4)(AO back-up, an strong protocol (where possible).
W1	Best Practices The PSAP should accept text-to-911 and adopt standard operating procedures for handling the text-calls.	N		"We have recently upgraded our 911 system and our PSAP will accept test-to-911 by the end of March 2020."	Emery County PSAP was approved by UCA's Governing Board to upgrade their 911 phone system. This system was installed in February 2020 and could take text to 9-1-1 calls March 2020.
W2	The PSFP though adopt an Acute Traumelle & Ornorio Stress Management Stendard, which may include the Unit Octazi Management Stendard, which may include the Unit Octazi Management Traumelle and the Unit Octazi and Stress Management for the Comprehension of all dimension for the Comprehension Stress Management (STRESS) and Comprehension Stress Management, Unit Comprehension Stress Management, United Stress Ma	A	22	by the end of March 2020." "Our PSAP provides resources and access to services for any type of streas related need. We are compliant with this practice."	NA.
¥3	The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NRNA's 9-1- 1 Center Operations Standards PSAP Operations SOPs located at https://www.nena.org/page/OperationsStandards	Y	12	"We are compliant."	N/A
#4	at https://www.news.org/paps/02-entfondsenderds Danaberg one or more of the following advanced panaming one or more of the following advanced entfollowing. State of the following advanced in the following advanced entfollowing the following the following advanced (TMP). Gentles of hallow darking the more of CVPC, and the pages of the following the following the following advanced entfollowing the following the following the following advanced and entfollowing entities and english making and efficient on appropriate for their position and majorombilities.	¥	6 to 2	"We sent a supervisor through UCA spensored courses in 2019. We have been compliant with this practice for 6-8 months. We have implemented the trainings and education provided to our supervisor (she is currently our primary trainer)."	NA.