PSAP Name: SANPETE COUNTY

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	Minimum Standards	Compliant at the time of	If Y. how many	PSAP Comments	UCA's Comments and Suggestions for Improvement
		reporting: Y/N	months. compliant		
#1	A PSAP shall utilize the ECaTS Staffing Forecast Module,	Y	in 2019 12	"Sarpete County PSAP has been compliant	Minimum Standard #1 states: "It should be noted, this formula returns data for call-
	A Part of each sense the CDN 1 (satisfy or investment backs), which was a sense of the CDN 1 (satisfy or investment backs) with the mission winding recommendations. The CLDS Satisfy of invests winding recommendations. The CLDS Satisfy of invest and the commendation of the CLD 1 (satisfy or invest and the commendation of the CLD 1 (satisfy or invest the commendation of the CLD 1 (satisfy or invest in each of the satisfy of the CLD 1 (satisfy or invest in each of the CLD 1 (satisfy or investor) and the CLD 1 (satisfy or invest in each of the commendation of the CLD 1 (satisfy or invest in each of the commendation of the CLD 1 (satisfy or invest in each of the commendation of the CLD 1 (satisfy or investor) (satisfy or invest- tion of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investor) commendation of the CLD 1 (satisfy or investor) (satisfy or investo			"Sergets cavely FAA has been complete with Micrown Standard & Iron January 1, 2019-December 31, 2019."	Sections Decoded 21 does 11 doed 24 week of the Decoded 25 does 12 doe
12	For each medical call processed, the PSAP shall utilize EMD caller interrogation protocols that contain, at a minimum, the following:	¥	12	"Sarpete County PSAP has been compliant 1/1/2019-12/21/2019 EMD Utah state certified center with State of Utah Bureau of Emergency Medical Service. Telecommunicator's are EMD certified with UAED and use IAEMD Medical Priority Proveshe survive.	NJA
	a) The specific pieces of information that must be gathered for each true of call: and b) Pre-arrival instructions/post-dispatch instructions designed to address caller or patient/victim safety and/or to preserve evidence, and			Digate repaint.	
	c) PSAPs should dispatch high-priority medical, fire and law enforcement calls as soon as location and call-type are				
13	serified. The FAR that implement and maintain a Quality Assurance (TQAT) program that review 011 call recordings from each displate picoles, read method proceeds by the FAS Jan provides feedback to the associate functionant build. The QA program should at a minimum meet the AFCO_MENA Quality Assurances program standard as set forth in AFCO_MENA ARG 1.1071.2015	ų	12	"Sarpate County 911 PSAP has been compliant with Minimum Sandard #3 from January 1, 2019-December 31, 2019."	NÜA
	The PSAP shall not allow a telecommunicator to take/process a 911 call alone unless the telecommunicator has completed the PSAP's training program and is EMD Certified.	¥	7	"Sarpete County 911 PSAP has been compliant with Minimum Standard #4 from May 2019-December 31, 2019."	
45	The FASE data languagement and mainten a lander internally or models a contract, activity and an antiper region that contains the following elements:	N		"Surged county 911 SMA is compared with all the Ministrum Started & screeptine "Visit Certified Interconventioners and maritant all equivalent certifications tables under the Tota- genitation of the Started Starter and Starter and Teleconventional and the Starter and going the scatterer and any screen scatterer and the scatterer and any scatterer and going the scatterer and any scatterer and scatterer and willing to provide a SIDAL and cast to 10 Teleconvenciation Consoling the scatterer and the scatterer and going the scatterer and the scatterer and scatterer and willing consoling a scatterer and scatterer scatterer and scatterer and scatterer and scatterer scatterer and scatterer and scatterer and scatterer scatterer and scatterer and scatterer and scatterer and scatterer and scatterer and scatterer and scatterer and scatterer and scattere	
	a) All certified telecommunicators shall maintain all required certifications listed under the POST requirements.				
	NATSSAP trainers shall be actively certified as a traine/protecture for an antionally receptized organization, such as 1025, international Academic and Emergency Diputation (1/ABCT), NEMA, APCC), or subter organization approved in advance by the 9121 Division.				
	PSAPs are allowed to exempt non-citizen telecommunicators who were hired prior to April, 2018 who obtain certification through another source such as APCO or NENA.				
86	The PSAP shall not intentionally manipulate 911 call counts or other data. Examples include, but are not limited to, manipulating CTAS inverses in locate 10-digit phone numbers in 911 call counts and/or making non-emergency 911 call/stats by PSAP or cher governmental employees (mandated test calls/hests not included).	Y	12	"Sarpite County 911 PSAP has been compliant with Minimum Standard #6 from January 1, 2019-December 31, 2019."	
87	(matchine less caluly) has not included). When the properover (30, of 411 calu calue having at the SFAF shall as assumed within (Hern (12)) secosits. This standard table measured within (Hern (12)) secosits. This standard within the standard of the SFAF Assame There (and maintain strandard, the SFAF Assame There (and maintains that and and provide the standard hern provering (Frend) calculated and the strandard maintains that and and provide the strandard hern comparison of the strandard table and and maintains that and the strandard hern the strandard backat mengin stratedies that ming for the pargetion of compliance with this strandard, the back backate the 'N's answer time C3 strated's calue that "Davest Percentage" will be used.	Ą	12	"Sarpate County 311 PSAP has 98.785 911 calls assumed within 15 seconds of anning at the PSAP for the 2019 year."	NA
*5	If the transfer of a 911 call has to occur, the PSAP shall follow the NENA Call Answering Standard/Model Recommendation.	¥	12	"Sanpete County 911 PSAP has been compliant with Minimum Standard 48 from January 1, 2019-December 31, 2019."	N/A
10	The PSAP shall maintain a comprehensive realistry and back- up plan to mitigate events that may disrupt \$111 service to a community, this may include, but is not hinde to, major equipment failures, facility issues, natural or man-made disasters or any other event that neckoes or eliminates the performance ability of the PSAP.	Ÿ	12	"Sarpete County 911 PSAP has been compilant with Minimum Standard #0 from January 1, 2019-December 31, 2019. Richfield D2: Will receive our 911 calls if major failure occurs."	A PSAP should review their CDDP plans and make sure that they have the following elements, but establishes controls use service to their 931 cellers: 1931 phones back-up, 2 radio that focat-iou, page back-up, 4)(CAD back-up, and 5)hot setting protocol (where possible).
1	Best Practices The PSAP should accept text-to-911 and adopt standard	N		"Sangete County has the resublity to have	The provision of \$11 services is primarily a local reasonability. Each PAANA
	The PAP should accept test-to-911 and adopt standard operating procedures for handling the test celu.	N		"Sarpate County has the capability to have Text to 911, I ve been told we should have it Seems to be a funding issue outside Sanpetri's control."	The processor of B11 services is promoting a load responsibility. Can DFMA as a ground liad for the control of providing B11 to their serves. In stange instances, IGCA has provided support to these PAAD, including in the size of B11 areas, LGA may provide support to these PAAD, including in the size of B11 areas, LGA may PAAD and LGA areas and LGA may PAAD and LGA may provide allow provides the supervised for longering PAAD and LGA may PAAD and LGA may provide and LGA may provide and LGA may PAAD and LGA may provide and
12	The PAPA though an PAPA though an Acute Transmite & Chronic Street Decomposition of the Acute Transmite Technologies and the Acute Technologies and the Acute Technologies and acute and the Acute Technologies and the Acute Technologies representations are evaluation of all desmetts of the Comprehension Screen Wastergement Payare and Court Acute Technologies and the Acute Technologies and and acute Technologies and the Acute Technologies and and acute Technologies and the Acute Technologies and Acute Technologies and the Acute Technologies and Acute Technologies and the Acute Technologies and the Acute Technologies and the Acute Technol	Ÿ	12	"Sarpete County S11 PSAP has been compliant with Best Practice #2 from January 1, 2019-Occember 31, 2015."	ημα.
83	The PSAP should have up-to-date Policies and Procedures including those policies and procedures found in NENA's 9-1-1 Center Operations Standards PSAP Operations SOPs located at https://www.nena.ort/apar/Operations/Standards	Y	12	"Sampete County 911 PSAP has had SOP's for full year. Some Policy to meet the NENA Standards have been in place since October."	N/A
**	The PAAP should be menupaging supervised by an individual parameting one or more of the following advanced entitestates: INNA to these gency Nature Professional (TEMP), PAAP Should be mergency Nature Professional (TEMP), PAAP Should be mergency Nature Professional (TEMP), and the professional (TEMP) and the professional (TEMP), pages terminethrologic backs and the profession and mergencies. The should be made to the PSA to the super terminethrologic hardway maximizes and enging training and education appropriate for their position and magnoshibilities.	Ÿ	8	"Sarpetin County 311 PSAP has been compliant at the Best Diractice M from Agrif 2019-Recember 31, 2019 Communication Devotor Mel allowing on Bas the NDAA Center Manager Certificate."	NjA
15	The PSAP should report to AGRC each error it identifies in the	Not applicable for			· · · · · · · · · · · · · · · · · · ·
	The PSAP should report to AGRC each error it identifies in the routing of 911 calls within 14 calendar days.	Not applicable for 2019			