PSAP Name: DAVIS COUNTY

Minimum Standards APSAP shall utilize the CC175 Staffine Forecast Module, created	Compliant at the time of reporting: Y/N	If Y, how many months compliant in 2019	PSAP Comments	UCA's Comments and Suggestions for Improvemen
in PSEAR LUCKA superate, to comply with minimum staffing concentrational for CEST Staffing Force and bodier lines upon the fixing C formula which factors in cell valutare, call activities, and an assenting times to the membrate a scartartio, and impact of assenting times to the membrate a following variables: Service Level Gazia - 5000, Antere Time Gazia	¥	12	"David Cavery Revertiff of Office 911 meets the shortness Scander 92 for staffing the Dayarch Center."	Molecular Standard St. Edwar "To should be road, this formular instrum data. St. Standard Standard St. Standard Standar
For each medical call processed, the PSAP shall utilize EMD caller interrogation protocols that contain, at a minimum, the following:	*	12	"Davis County Sheriff's Office 911 meets the Minimum Standard #2, 911 calls are dispatched within 60 seconds from the time the 911 call is neceived and DMS is dispatched. For 2019, our center had a 99.80% compliance on all EMID calls."	N/A
a) The specific pieces of information that must be gathered for such tree of salt and (b) Fire artifal instations/post-dispatch instructions designed to address caller or patient/fiction safety and/or to preserve science, and c) FMAP should dispatch high-priority medical, fire and taw enforcement calls as soon as location and call-type are verified.				
The EAST and indigeness and mismitted Quality Assurance (Fig. 2) and the Committee of the C	N		"Touck Carry, follows NEAS Standards or and State medical reviews. Which conview below parties of Fers, but not no a continuous basis. in 2000, and the register of a 2000 and the parties of Fers, but not no accompany to 1000, and the register of the control of the basis paids of fire calls. Carrently, Osisis Carry confusion State of Fers calls. Carrently, Osisis Carry confusion State of the Carry Carry American State of the Carry Produced and State of the Carry American State of the Carry American American American American American American A	And of make a man and extended with a size of the size
The PSAP shall not allow a telecommunicator to take/process a 911 call alone unless the telecommunicator has completed the PSAP's training program and is END Certified.	Y	12	"Davis County Sheriff's Office 911 Policy requires that all dispatchers taking a 911 call must be EMD certified."	N/A
The PSAP shall implement and maintain, either internally or through a contact, a training program that contains the following elements:	Y	12	"Davis County currently has 3 dispatchers that are NENA/APCO certified. They meet the standards, as set forth, in both the APCO and NENA Training Standards. They have maintained their certifications."	N/A
All Act of the Necessaria and a seate and required certification in their desired Processing Science (Science Science				
The ISAP shall not intentionally manipulate \$11 call counts or other dats. Learnight include, but are not limited to, manipulating ECATS sendors to include 10-digit phore numbers in 911 call counts and/or making not entergency \$11 calls/hests by 25AP or other governmental employees (manifacted text calls/hests so the cludded).	Y	12	"Davis County does not manipulate any type of system in order to receive a better score."	N/A
cells/fester, not included, where the presence (EPRA) and \$13.1.c. is among at the PAP and har neument within Finen (ISS) accord. This standard will be an accord within Finen (ISS) accord. This standard will be accorded within Finen (ISS) accorded to the presence of the standard properties of the presence of the presence of the following cleans should be used when generating the regul- tor following cleans should be used when generating the regul- tor following cleans should be used when greating the fine following cleans of the presence of the presence of the following the presence of the presence of the presence of the standard of standard of the standard of the standard of standard o	¥	12	*Tonis County 911 shows 99.21% <15 seconds for 2018**	N/A
If the transfer of a 931 call has to occur, the FAAP shall follow the NENA Call Answering Standard/Model Recommendation.	¥	12	Tit is our policy that we do not blind side any PSFP with a 911 transfer. The dispatcher will transfer. The dispatcher will transfer the call without delay, and will adulte the caller they are connecting with the connect PSFP and to not hard only New will stay on the call until the connections is complete, along with all the persinent information being given."	N/A
The SEA which materials is comprehensive resiliency, entailed, on the many register of the many register of the register of the many register of the register	Y	12	"David Country has a resiliency back-up plan in case of dissipation of list call. Due Generator by page in a 2000S SWINTED, Make DAWA SWINTED HAS AND COUNTRY AND	ADOP that of noise that COOP places not make use that they have the considerance of the considerance of t
Best Practices The PSAP should accept text-to-911 and adopt standard operating procedures for handling the text calls.	Y	12	"Davis County 911 has adopted much of the NENA Standards on the policy & procedure in handling test-2-9-1-1 calls."	N/A
The FSAP should adopt an Audie Travenistic & Chronic Series Matagement Standing which may broke the Usin Critical Section State of the Series	¥	12	"Davis County utilities the Critical Incident Serea Management Team. Davis County has their own Per Cognor Team. Davis County has their own Per Cognor Team. Davis County offers LDP (Employee Assistance Plan) to susked employees experiencing personal, family, financial, substance above, or related work problems."	N/A
The SRAP should have up-to-date Palicies and Proceedines tocking these policies and procedure is found in MENA-9-b-1 Center Operations Standards PAPA Operations SDPs located at https://www.nena.org/logge/OperationsStandards https://www.nena.org/logge/OperationsStandards	N		"in 2019, Davis County began revampling the center's policies and procedure manual. After we froiblind with that, resumpling will begin on the creater's transing manual. Because of how monumental this, it will not be finalized and published until correction in 2020. For the 2021 report, this will not be an issue for Cavis County."	ASSET most \$1 inter in https://www.new.org/ings/Qiportion/Stanfands.sunt ha last 500 from template as a starting-line; below with your color and an advantage of the starting of the SOPs that might already be i emergency manager on audit with some of the SOPs that might already be i emergency management glan.
The PSAP should be managed/supervised by an individual passassing one or more of the following advanced certifications are considered to the passassing one of the passassing	¥	9	*Center Manager's CMCP March 2009 and for Supervisors were September 2003.*	N/A
The PSAP should report to AGRC each error it identifies in the	Not applicable for			