## PSAP Name: DPS PRICE COMMUNICATIONS

	Minimum Standards	Compliant at the time of	If Y, how many	PSAP Comments	UCA's Comments and Suggestions for Improvement
		the time of reporting: Y/N	months		
			compliant in 2019		
**	A Fide shall allas the ECTS Edifing formeat Models, product to Fide St. ECCS springs to the Models of the Fide St. ECCS springs to the Models of the Fide St. ECCS springs to the Model springs with minimum staff per some mediation. Command with floaters in oil visions, and identicate, and enquient call animum to the staff in the Model staff per Models of the	N		The Price Communications Center has been short- usafiled and has not been a suited as of the control of the con	Manional Excitation of Excitation — "Remarks from the National Association from the Conference of the
#2	For each medical call processed, the PSAP shall utilize EMD caller interrugation protocols that contain, at a minimum, the following:	Y	12	"All of the dispatchers at the Price Communications Center are BMD Certified and handle all 911 calls utilizing the medical Priority System in the manner stated above."	N/A
	a) The specific pieces of information that must be eathered for each type of call; and				
	<ul> <li>b) Pre-arrival instructions/post-dispatch instructions designed to address caller or patient/victim safety and/or to preserve evidence, and</li> <li>c) PSAPs should dispatch high-priority medical, fine</li> </ul>				
*2	and law enforcement calls as soon as location and call- ture are varified.  The DCAD shall involve and evaluation in fluxibu.	N		The Brine Communications	A SCAD should ranke about higher and it stold is body. Occurred a store: "The Are
-	and two efforts enter clinic is a soon is function and did INTERFE child implement deliminates 14,000 Mills of INTERFE child implement of the riviness fit call reacting from one disclarge from the riviness fit call reacting from one disclarge from the riviness fit call enderly processed by the PFAP and provide enderly processed by the PFAP and provide And Conference by the PFAP and provide AND CONFERENCE AND CONFERENCE CONFERENCE to the conference operation and and as and text in a APPCONNEX AND ELST 1, 2015.			"The Price Communications Center has a QA program in place. Due to the creter being short-staffed, we are compliant four out of the tuelve months. The supervisions are covering concelles and not able to do them. We are compliant to when. We are compliant soon of the time when we are fully staffed."	A ASSE About Intermed MCCANNEA AND LESS ASSESS ASSE
84	The PSAP shall not allow a telecommunicator to take/process a 911 call alone unless the telecommunicator has completed the PSAP's training	Y	12	None	N/A
15	telecommunicator has completed the PSAP's training popular and is CMID Certified.  The PSAP shall implement and maintain, either internally or through a contract, a training program that contains the following elements:	Y	12	"All of the trainers with Price Communications Center are certified. Either with the APCO CTD training program and recertify every two years or with NEAA CTD training croseram."	N/A
	a) All certified telecommunicators shall maintain all required certifications listed under the POST			program."	
	The property of the property o				
86	such as APCO or NSNA.  The PSAP shall not intentionally manipulate 911 call	Y	12	The Price Communications	N/OR
	2018 who obtain certification through another source such as APCO on MEAN. The PSAP chall not intentionally manipulate 9111 call counts or other facts. Samplie include, but are not limited to, manipulating ECATY services to include 90- digit phone numbers in 911 call counts and/or making ston-energistics 911 calls/limits by PSAP or other governmental employees (mandated text calls/heat one-included).			The Price Communications Center staff does not manipulate the 911 call counts in any manner."	
17	generations are grown processing and	¥	12	None	NA.
#2	shall follow the NENA Call Answering Standard/Model Recommendation	٧	12	"The Price Communications Center tries not to transfer calls but if they need to, they follow the NSNA standard and do not transfer blindly."	N/O.
19	The PSAP shall maintain a comprehensive realisticy and back-up jain to miligate wests that may diruge as disable, up jain to miligate wests that may diruge it is varied as a caremarkly, this may justice, but it issues, cause of the maintain that is the state of the	Y	12	"The Price Communications Center has procedures for equipment failures, outages, executations and a coop plan. We also have an EOC that if fully operable for the continuance of Emergency Services in the even of a disaster or any other event."	APSAP should review their COOP plans and make sure that they have the following memore, the establishe continuous works to their St Laders: 1911 planes and 2,7 plant fast Back sold, 3 planes gland up, 6COO back up, and Chort sensing protecting feature possible).
es	Best Practices The PEPs should accept need-951 and adopt standard operating procedures for handling the text cale.	Y	7	"The Price Communications Centre went live with two-to-fist on May 28, 2016. The Communications Survasu has a policy in place for all information received requiring any type of response be issued an incident and/or case exember."	N/A
#2	The PFAP should adopt an Acuta Traumatic & Oreoic Grees Management Scandard, which may violate the Control Acuta Control of the Control of the New York of Control of the Control of the total responsibility for implementation and evaluation of all elements of the Comprehensive Street Management Programs ("COMP"). Such that sould control of the Control of the Control of the Management Programs ("COMP"). Such that would be made of the Control of the Control of the control of the Control of the Control of million of the Control of the million of the Control of the control of control of control control of control of cont	¥	12	"The employees at the Price Communications Control Con	NA.
*2	The PEAP Analytic way to other Prices and Proceedings (Incident Peap Analytic Analyt	N		The Price Communications Center has up-to-date Policies and Posicies Albert of the Communications Sussess that Communications Sussess and Posicies. About of the Notice Communication Sussess and Procedures and we are working on updaring them to ensure they are all convend, to we are about 50°K compiliant."	Sax.
84	The PGAP should be manageric upervised by an conduction promising one or more of the following standards promising one or more of the following standards destinitions, IndiAL Center Manageric Centification from the CNAP "I, MAD Congregate Centification from the CNAP", MAD Congregate Center (SVE)" or APAD Center Plant Fash Center (SVE)" or APAD Center Plant Fash to be precised for fash by the FASH to support membership in classification y successions and engoging training and electrics appropriate for their position and reportabilities.	¥	9	"The Price Communications Genore Manager, Jennifer Sedmonff tool the MSNA Center Manager Cerification Program in March 2019."	N/A
es.		Not applicable for 2019			