

The Meeting of the Utah Communications Authority's PSAP Advisory Committee
Thursday, November 17th 2020 11:00 A.M
Meeting Location: Telephone Conference Bridge

Meeting Minutes

1. WELCOME

Meeting was started by Chairman Justin Grenier

2. ROLL CALL

Shelley Peterson-Present

Justin Grenier-Present

Neil Johnson-Absent

Karl Kuehn-Absent

Beth Todd-Present

Jack Walkenhorst-Present

Alicia Gleave-Present

Kevin Rose-Present

Travis Trotta-Present

**3. MOTION TO APPROVE MINUTES OF OCTOBER 1ST 2020 AND
OCTOBER 9TH 2020 MEETING MINUTES**

Motion: Shelley Peterson motion to approve

Second: Jack Walkenhorst

Vote: Beth Todd abstained all other voted yes

4. FINAL UPDATE ON THE CALL TRANSFER PROTOCOL

Justin: We are finally done with it. The latest version will go to the UCA meeting today for approval. We did ask that UCA voice their concerns during the process in the future to avoid any delays.

**5. OPTIONS/ALTERNATIVES FOR COMPLIANCE WITH THE
TWO DISPATCHER ISSUE**

Justin: I think the problem as presented is rather binary, we either sort it out ourselves or the legislature does it for us. Kevin called me before the meeting with an idea

Kevin: I think we should invite representatives from the PSAPs who are dealing with this issue to get their input and ideas. I think we should also invite Jake Dinsdale from the auditor's office to provide insight to the issue so everyone can better understand it.

Justin: I couldn't agree more. If we don't come back with any ideas or suggestions, it might go back to the legislature to solve. At this point in time, we have the opportunity to come up with ideas and engage with the auditors we are in a better position to get a favorable outcome. Any thoughts?

Quin: My read of the audit, there is two issues. The questions of minimum staffing for smaller PSAPs not having two dispatchers on duty. We should call it avoiding having only one dispatcher on. The second issue is the staffing issue for larger PSAPs. If there a formula or guidance that can be applied to help the larger PSAPs to hit call answer times standard.

Justin: To Kevin's suggestion, what are everyone's thoughts?

Travis: I think we as a group need to consider these PSAPs. Let's get them involved in a discussion

Justin: Kevin were you thinking in a formal meeting?

Kevin: Yes

Alicia: I think we should invite the centers too

Kevin: That is what I suggest is to have them involved.

Travis: I don't have an issue with the Auditor coming back. We need to have all the end users involved and understand why.

Justin: Shelley do you have any thoughts?

Shelley: I think it's a great suggestion.

Justin: Any other thoughts? I will reach out to Jake Dinsdale and to Neal Johnson.

Guy Dansie: We had a meeting with Senator Harper and we are supportive of getting rid of the licensing side of it but keeping the designation part for the centers. Senator Harper also asked us about what we thought about staffing levels. He wants us to coordinate with you guys.

Justin: Was there anything else with you meeting with Senator Harper?

Guy Dansie: We dropped the ball on the enforcement side and we are working on being better. Senator Harper seemed more than happy to find the solution for everyone. He just wants these issues resolved.

Justin: Any other comments for BEMS? Hearing none, moving on to the next agenda item

6. NEW CHAIR/VICE-CHAIR NOMINATIONS FOR VICE CHAIR

Justin: We have always taken the vice-chair and made them chair. Is anyone opposed to that?

Quin: From a statutory standpoint, you should not appoint these positions until January

Justin: We won't do it until the January meeting. This was just to get it on the radar.

7. COMMITTEE APPOINTMENTS/TERMS UPDATE

Justin: Quin sent out a list of whose positions expire next year. My self, Captain Trotta, and Neal all expire next year. We can be re-appointed if the groups do so. Those who expire and want to be re-appointed should reach out to the groups they represent to see if they can be re-appointed.

8. NEXT MEETING

Shelley: I vote January

Kevin: I agree it would be better to not have a meeting in December

Justin: Let's take the time to come up with some solutions that can be discussed in our meeting in January. If we all put our heads together, I think we can come up with a better solution. Does January 19th at 1:00 PM work for everyone? Does anyone have a problem with it?

Beth: I think it's a good tentative but we should check with those we invite

Justin: Yes, it would be subject to change

9. GENERAL PUBLIC COMMENT

Alicia: Has the 2021 legislative session date change?

Dave: It will start on the 19th.

Justin: If the stakeholders can't attend, we will make adjustments

Guy Dansie: We are trying to make a better effort to coordinate. Tammy Goodin will be involved with this committee going forward.

10. MOTION TO ADJOURN

Motion: Kevin Rose

Second: Beth Todd

Vote: Unanimous yes

Meeting Adjourned