

The Meeting of the Utah Communications Authority's PSAP Advisory Committee
Wednesday, November 17, 2021 9:00 A.M.
Meeting Location: Telephone Conference Bridge

Meeting Minutes

1. WELCOME

Chairman Kevin Rose called meeting to order at 9:00 hours

2. ROLL CALL – PSAP ADVISORY COMMITTEE MEMBERS

Shelley Peterson-Present

Justin Grenier- Present

Karl Kuehn-Present

Beth Todd- Present

Jack Walkenhorst-Present

Alicia Gleave-Present

Kevin Rose-Present

Travis Trotta-Present

Neil Johnson-Present

**3. MOTION TO ACCEPT MINUTES FROM OCTOBER 4, 2021 PSAP
ADVISORY BOARD MEETING**

Type error correction needed in the formula for the new phone console section,

1) written >* hours per day, should be >8 hours per day. ---Corrected.

Motion: Approve October 4, 2021 meeting minutes made by Karl Kuehn

Second: Travis

Vote: The motion passed with all in favor.

4. ESINET/CPE PROJECT UPDATE – MELANIE CRITTENDEN

Melanie covered the project status during her presentation yesterday. Opened for any questions from the presentation.

Nothing noted.

5. P25 PROJECT UPDATE – HAROLD CLEMENTS

Harold covered the project status during his presentation yesterday.

Opened for any questions from the presentation.

Nothing noted.

– Congratulations on your new adventures and James Baker

6. 9-8-8 COMMISSION UPDATE – KEVIN ROSE

Created a working group including Alicia and Justin Grenier with the goal to employ MCOT teams for quick response and accessible throughout the state.

Another goal is to set the interoperability goals between 9-1-1 and 9-8-8 and the transfer criteria. Nationwide, crisis lines can handle approx. 50% of the mental crisis requests over the phone without LE response.

7. DISPATCH CENTER RADIO CONSOLE FEES – KEVIN ROSE

Kevin Rose: Quin presented on this last meeting. UCA fee structure for dispatch center to utilize Symphony Consoles on the new system. The intent is for future growth as the needs increase to add the capacity to the system.

Travis Trotta: This heavily affects [DPS]. Our concerns have been shared about the dispatch centers that are already on the system and they were counted when the new system was originally designed and currently are on the system.

Dave Edmunds: Will be talking about this in the Board meeting today. Several places are talking about bringing large numbers online. There are more consoles on the system than you would think.

Kevin: Do we want to have a motion in support of the proposal

Several of the members would like to hear the discussion from the Board meeting today.

Dave: They will be voting on the fees today. As we think about future expansions (i.e. state universities and their ability to be a secondary PSAP). There are currently 31 centers that are not PSAP. It is expensive. Right now we have adequate room, but we are reach the region limits, specifically in region 10.

Quin: Clarification that UCA cannot and will not charge a PSAP for a console. The PSAP will have to purchase the equip from the vendor, but not for connecting to the system

Karl: Are the costs still \$3,900 initial setup fee and \$26/month.

Quin: That has been adjusted. The board questioned if this is enough money to create the proper redundancy. It increases the costs. Looking at removing the monthly costs, but the request would be for the equipment and the backhaul the one-time cost would be \$4,750 per console. Benefit is the RFP for the system requested one for one replacement. The original quote was for 262 consoles with a three core pair. We recognize a number of non-PSAPs on the system and then added a 4th core pair to make sure that there was capacity. Providing this on

day one, when the fourth core is full the funds are immediately available to purchase the fifth core. The concept is to assure the space is available for the PSAPs.

Travis: Hearing that increase in fee just today creates another push to develop the budgets and wish the information were more available to us to review.

Quin: We are trying to share these numbers as we are receiving them. We are not moving onto this for a couple of years.

Travis: [DPS] would like to see the numbers and have more information so that I can support it

Quin: The number of consoles that are on the system today that are non-PSAPs: Adult Probation & Parole 4, Capitol Security 2, Dept. Human Services 4, Lifeflight 2, TOC 15, University of Utah 2, Dept. of Corrections 1, AirMed 2, Dept. of Health 1, National Guard 2, UTA 15, and SLC Airport 8 those are on the system today. Total consoles are 31 in Region 10, 6 in Region 20, 24 in Region 30. For a total of 61.

Karl: If a dispatch center chooses to use a base station instead of a console is there any charge for those.

Quin: This is only for the Symphony console, not the Scouts or other base stations, positions that would take up space on the core. We know that the universities are increasing numbers and hooking up to the system. A lot of the growth is in Region 10. It would take 100 non-PSAP consoles to equal enough money to pay for the core. It

Dave – The implication that we have not planned for, that is false. This has been planned for. We know who is on the system and we have provisioned for that.

Travis: I am not trying to imply that, I am looking for more information.

Dave: We have to look out for the PSAPs first. We are concerned and trying to provide for non-PSAPs, but we cannot sacrifice PSAPs for non-PSAPs. We have been trying to thread the needle.

Travis: [DPS] is the only one on this call as a dispatch center that this affects, and often those centers feel that they do not have a voice. This seems a bit higher, but you have done your homework. Cloud is becoming cheaper

Dave: Hardware and software is going up two and three times.

SLC Airport (Whitney Rogers): Our consoles dispatch SLCFire and SLCPD. We dispatch them directly so we are working a hybrid/awkward spot as well.

Dave: TOC is the same and we are looking at those that get 9-1-1 calls directly routed to them.

Neil – Are the consoles under 9-1-1 division or under the radio division. If it is under the radio division, were the legislative fees removed?

Quin - 63h7a404-3c states that we can charge a person, other than a PSAP, a charge to connect to the network.

Motion: Karl Kuehn

Second: Jeff Whatcott

Vote: Those voting voted in favor

Travis: Abstained from the vote

8. NOMINATIONS FOR 2022 CHAIRPERSON

In the past Vice Chair took the Chair position. Following along the same line that would be Alicia.

9. NOMINATIONS FOR 2022 VICE-CHAIRPERSON

These nomination(s) need to be thought about and ready to be presented in the January meeting.

10. NEXT MEETING

No need for a meeting in December.

Next Tuesday, Jan 11 at 14:00

11. MOTION TO ADJOURN

Motion to adjourn: Travis Trotta